

Brand New Day 2024 Pharmacy Directory

This pharmacy directory was updated on February 22,2024. For more recent information or other questions, please contact Brand New Day at (877) 621-8798 or, for TTY users, (800) 899-2114, 24 hours a day, 7 days a week or visit www.bndhmo.com

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndhmo.com. You may also call Member Service at (877) 621-8798. (TTY/TDD users should call (800) 899-2114) for updated information.

Introduction: This booklet provides a list of Brand New Day's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Brand New Day's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under **Brand New Day** only if they are filled at a network pharmacy [or through our mail order pharmacy service]. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of February 22,2024. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program which is called Express Scripts Direct Mail Order Pharmacy. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact **Brand New Day**.

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RETAIL PHARMACIES, INCLUDING CHAIN PHARMACIES

BELMONT

SAFEWAY PHARMACY #1138

1100 EL CAMINO REAL BELMONT, CA, 94002 (650)596-1735 Sunday 10:00am -5:00pm,

Monday 9:00am -

8:00pm,

Tuesday 9:00am -

8:00pm,

Wednesday 9:00am -

8:00pm,

Thursday 9:00am -

8:00pm,

Friday 9:00am - 8:00pm, Saturday 10:00am -

5:00pm

Open 24 hours? N

BURLINGAME

1750 MEDICAL **CENTER PHARMACY**

1750 EL CAMINO REAL **STE 101**

BURLINGAME, CA, 94010

(650)692-1686

Closed on Sunday, Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Closed on Saturday Open 24 hours? N

A AND O PENINSULA **PHARMACY**

1860 EL CAMINO REAL BURLINGAME, CA, **STE 108**

BURLINGAME, CA, 94010

(650)692-6569

Closed on Sunday, Monday 9:00am -

5:00pm,

Tuesday 9:00am -

5:00pm,

Wednesday 9:00am -

5:00pm,

Thursday 9:00am -

5:00pm,

Friday 9:00am - 5:00pm, Open 24 hours? N Closed on Saturday

Open 24 hours? N

CVS #09811

1871 EL CAMINO REAL BURLINGAME, CA, BURLINGAME, CA,

94010

(650)692-5065

Sunday 12.00am -

24:00pm,

Monday 12.00am -

24:00pm,

Tuesday 12.00am -

24:00pm,

Wednesday 12.00am -

24:00pm,

Thursday 12.00am -

24:00pm,

Friday 12.00am -

24:00pm,

Saturday 12.00am -

24:00pm

Open 24 hours? Y

NOWRX

800 BURLWAY RD

94010

(650)386-5761

Closed on Sunday,

Monday 9:00am -5:00pm,

Tuesday 9:00am -

5:00pm,

Wednesday 9:00am -

5:00pm,

Thursday 9:00am -

5:00pm,

Friday 9:00am - 5:00pm, 9:00pm,

Closed on Saturday

SAFEWAY PHARMACY

#1547

1450 HOWARD AVE

94010

(650)343-3932

Sunday 10:00am -

5:00pm,

Monday 9:00am -

8:00pm,

Tuesday 9:00am -

8:00pm,

Wednesday 9:00am -

8:00pm,

Thursday 9:00am -

8:00pm,

Friday 9:00am - 8:00pm,

Saturday 10:00am -

5:00pm

Open 24 hours? N

WALGREENS #06655

1160 BROADWAY BURLINGAME, CA,

94010

(650)347-3026

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

WALGREENS #12257

260 EL CAMINO REAL BURLINGAME, CA,

94010

(650)342-2977

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

DALY CITY

CHINESE HOSPITAL PHARMACY

386 GELLERT BLVD STE Sunday 10:00am -

Α

DALY CITY, CA, 94015 (650)761-3560

Closed on Sunday, Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Saturday 12.00am -

5:30pm

Open 24 hours? N

CVS #09752

375 GELLERT BLVD DALY CITY, CA, 94015

(650)994-0752

Sunday 10:00am -

6:00pm,

Monday 9:00am -

9:00pm,

Tuesday 9:00am -

9:00pm,

Wednesday 9:00am -

9:00pm,

Thursday 9:00am -

9:00pm,

Friday 9:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

CVS #10165

135 PIERCE ST DALY CITY, CA, 94015

(650)992-2521

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm, Friday 8:00am - 5:00pm, Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

CVS #16746

133 SERRAMONTE CTR 216 WESTLAKE CTR DALY CITY, CA, 94015

(650)755-4668

Sunday 9:00am -

6:00pm,

Monday 9:00am -

9:00pm,

Tuesday 9:00am -

9:00pm,

Wednesday 9:00am -

9:00pm,

Thursday 9:00am -

9:00pm,

Friday 9:00am - 9:00pm, Friday 12.00am -

Saturday 9:00am -

6:00pm

Open 24 hours? N

NEMS EASTMOOR PHARMACY

211 EASTMOOR AVE **DALY CITY, CA, 94015**

(650)757-1431

Closed on Sunday,

Monday 8:00am -

5:00pm,

Tuesday 8:00am -

5:00pm,

Wednesday 8:00am -

5:00pm,

Thursday 8:00am -

5:00pm,

Saturday 12.00am -

5:00pm

Open 24 hours? N

WALGREENS #00324

DALY CITY, CA, 94015

(650)756-4535

Sunday 12.00am -

24:00pm,

Monday 12.00am -

24:00pm,

Tuesday 12.00am -

24:00pm,

Wednesday 12.00am -

24:00pm,

Thursday 12.00am -

24:00pm,

24:00pm,

Saturday 12.00am -

24:00pm

Open 24 hours? Y

22 SAN PEDRO RD DALY CITY, CA, 94014

WALGREENS #01807

(650)756-3412

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

WALGREENS #05365

6100 MISSION ST

DALY CITY, CA, 94014 (650)992-3900

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

FOSTER CITY

HALF MOON BAY

CVS #09216

60 CABRILLO HWY N HALF MOON BAY, CA,

94019

(650)726-6684

Sunday 10:00am -

5:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

HALF MOON BAY **PHARMACY**

40 STONE PINE RD STE MENLO PARK, CA,

HALF MOON BAY, CA,

94019

(650)726-5542

Closed on Sunday,

Monday 9:00am -

6:30pm,

Tuesday 9:00am -

6:30pm,

Wednesday 9:00am -

6:30pm,

Thursday 9:00am -

6:30pm,

Friday 9:00am - 6:30pm,

Saturday 12.00am -

2:00pm

Open 24 hours? N

RITE AID #5885

170 SAN MATEO RD

HALF MOON BAY, CA,

94019

(650)726-2511

Sunday 10:00am -

6:00pm,

Monday 9:00am -

9:00pm,

Tuesday 9:00am -

9:00pm,

Wednesday 9:00am -

9:00pm,

Thursday 9:00am -

9:00pm,

Friday 9:00am - 9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

MENLO PARK

CVS #09330

325 SHARON PARK DR

94025

(650)854-4636

Sunday 9:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 9:00am -

6:00pm

Open 24 hours? N

SAFEWAY PHARMACY #2719

525 EL CAMINO REAL

MENLO PARK, CA,

94025

(650)847-2905

Sunday 10:00am -

6:00pm,

Monday 9:00am -

9:00pm,

Tuesday 9:00am -

9:00pm,

Wednesday 9:00am -

9:00pm,

Thursday 9:00am -

9:00pm,

Friday 9:00am - 9:00pm, 8:00pm,

Saturday 10:00am -

7:00pm

Open 24 hours? N

WALGREENS #07087

643 SANTA CRUZ AVE MENLO PARK, CA,

94025

(650)321-1530

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

MILLBRAE

SAFEWAY PHARMACY

#2878

525 EL CAMINO REAL

MILLBRAE, CA, 94030 (650)652-3477

Sunday 10:00am -

5:00pm,

Monday 9:00am -

8:00pm,

Tuesday 9:00am -

8:00pm,

Wednesday 9:00am -

8:00pm,

Thursday 9:00am -

Friday 9:00am - 8:00pm,

Saturday 10:00am -

5:00pm

Open 24 hours? N

WALGREENS #00625

615 BROADWAY MILLBRAE, CA, 94030

(650)697-0166

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm, Friday 8:00am - 9:00pm,

Saturday 10:00am -6:00pm

REDWOOD CITY

COSTCO #1042 2300 MIDDLEFIELD RD REDWOOD CITY, CA, 94063 (650)568-4049 Closed on Sunday, Monday 10:00am -7:00pm, Tuesday 10:00am -7:00pm, Wednesday 10:00am -7:00pm,

Friday 10:00am -7:00pm, Saturday 12.00am -6:00pm Open 24 hours? N

Thursday 10:00am -

CVS #09329

7:00pm,

1039 EL CAMINO REAL REDWOOD CITY, CA, 94063 (650)780-9910 Sunday 10:00am -6:00pm, Monday 9:00am -9:00pm, Tuesday 9:00am -9:00pm, Wednesday 9:00am -9:00pm, Thursday 9:00am -9:00pm, Friday 9:00am - 9:00pm, Saturday 10:00am -

6:00pm

Open 24 hours? N

CVS #09690 1301 BROADWAY ST REDWOOD CITY, CA, 94063 (650)364-2111 Sunday 10:00am -6:00pm, Monday 9:00am -9:00pm, Tuesday 9:00am -9:00pm, Wednesday 9:00am -9:00pm, Thursday 9:00am -9:00pm,

Friday 9:00am - 9:00pm, Saturday 10:00am -6:00pm Open 24 hours? N CVS #16112 2485 EL CAMINO REAL

REDWOOD CITY, CA, 94063 (650)549-0000 Sunday 11:00am -5:00pm, Monday 9:00am -7:00pm, Tuesday 9:00am -7:00pm, Wednesday 9:00am -7:00pm, Thursday 9:00am -7:00pm, Friday 9:00am - 7:00pm, Saturday 11:00am -

5:00pm

Open 24 hours? N

FAIR OAKS COMMUNITY **PHARMACY** 2710 MIDDLEFIELD RD STE 125 REDWOOD CITY, CA, 94063 (650)480-6040 Closed on Sunday, Monday 9:00am -6:00pm, Tuesday 9:00am -6:00pm, Wednesday 9:00am -6:00pm, Thursday 9:00am -6:00pm, Friday 9:00am - 6:00pm, Saturday 10:00am -Closed on Saturday Open 24 hours? N

NOB HILL PHARMACY 270 REDWOOD SHORES PKWY REDWOOD CITY, CA, 94065 (650)631-1685 Sunday 9:00am -5:00pm, Monday 9:00am -9:00pm, Tuesday 9:00am -9:00pm, Wednesday 9:00am -9:00pm,

Thursday 9:00am -9:00pm, Friday 9:00am - 9:00pm, 6:00pm Saturday 9:00am -

5:00pm

Open 24 hours? N

RITE AID #5892 340 WOODSIDE PLZ REDWOOD CITY, CA, 94061 (650)368-7008 Sunday 10:00am -6:00pm, Monday 8:00am -10:00pm, Tuesday 8:00am -10:00pm, Wednesday 8:00am -10:00pm, Thursday 8:00am -10:00pm, Friday 8:00am -10:00pm, 6:00pm Open 24 hours? N

RITE AID #5893 2150 ROOSEVELT AVE REDWOOD CITY, CA, 94061 (650)369-2071 Sunday 10:00am -6:00pm, Monday 9:00am -9:00pm, Tuesday 9:00am -9:00pm, Wednesday 9:00am -9:00pm, Thursday 9:00am -9:00pm, Friday 9:00am - 9:00pm,

Saturday 10:00am -

SAN BRUNO

CVS #09807

10 BAYHILL SHOPPING

CTR

SAN BRUNO, CA,

94066

(650)873-9522

Sunday 9:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 9:00am -

6:00pm

Open 24 hours? N

CVS #16439

1150 EL CAMINO REAL SAN CARLOS, CA,

SAN BRUNO, CA,

94066

(650)825-2115

Sunday 11:00am -

5:00pm,

Monday 9:00am -

7:00pm,

Tuesday 9:00am -

7:00pm,

Wednesday 9:00am -

7:00pm,

Thursday 9:00am -

7:00pm,

Friday 9:00am - 7:00pm, Open 24 hours? N

Saturday 11:00am -

5:00pm

Open 24 hours? N

WALGREENS #02939

333 EL CAMINO REAL SAN BRUNO, CA,

94066

(650)737-5735

Sunday 10:00am -

6:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm, Friday 8:00am - 8:00pm, Friday 12.00am -

Saturday 10:00am -

6:00pm

Open 24 hours? N

SAN CARLOS

ALPHASCRIPT

420 INDUSTRIAL RD

94070

(650)412-4555

Closed on Sunday,

Monday 7:00am -

7:00pm,

Tuesday 7:00am -

7:00pm,

Wednesday 7:00am -

7:00pm,

Thursday 7:00am -

7:00pm,

Friday 7:00am - 7:00pm,

Closed on Saturday

CVS #00550

SAN CARLOS, CA,

94070

(650)591-7659

Sunday 10:00am -

5:00pm,

Monday 8:00am -

8:00pm,

Tuesday 8:00am -

8:00pm,

Wednesday 8:00am -

8:00pm,

Thursday 8:00am -

8:00pm,

Saturday 10:00am -

6:00pm

Open 24 hours? N

DUET PHARMACY

400 INDUSTRIAL RD

SAN CARLOS, CA,

94070

(650)412-4545

Closed on Sunday,

Monday 8:00am -

5:00pm,

Tuesday 8:00am -

5:00pm,

Wednesday 8:00am -

5:00pm,

Thursday 8:00am -

5:00pm,

Friday 8:00am - 5:00pm, Wednesday 8:00am -

Closed on Saturday

Open 24 hours? N

WALGREENS #02126 1324 SAN CARLOS AVE 1414 EL CAMINO REAL SAN CARLOS, CA,

94070

(650)637-9777

24:00pm,

Monday 12.00am -

Sunday 12.00am -

24:00pm,

Tuesday 12.00am -

24:00pm,

Wednesday 12.00am -

24:00pm,

Thursday 12.00am -

24:00pm,

24:00pm,

Saturday 12.00am -

24:00pm

Open 24 hours? Y

SAN MATEO

CVS #09554

77 BOVET RD

SAN MATEO, CA, 94402

(650)349-6303

Sunday 10:00am -

5:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 10:00am -

6:00pm

SOUTH SAN FRANCISCO

ANCHOR DRUGS III

161 S SPRUCE AVE

SOUTH SAN

FRANCISCO, CA, 94080 Monday 10:00am -

(650)360-5300

Closed on Sunday,

Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Saturday 12.00am -

2:00pm

Open 24 hours? N

COSTCO #422

451 S AIRPORT BLVD

SOUTH SAN

FRANCISCO, CA, 94080 (650)589-4133

(650)872-0637

Closed on Sunday,

Monday 10:00am -

7:00pm,

Tuesday 10:00am -

7:00pm,

Wednesday 10:00am -

7:00pm,

Thursday 10:00am -

7:00pm,

Friday 10:00am -

7:00pm,

Saturday 12.00am -

6:00pm

Open 24 hours? N

COSTCO #475

1600 EL CAMINO REAL 2238 WESTBOROUGH

SOUTH SAN

FRANCISCO, CA, 94080 SOUTH SAN

(650)757-3002 Closed on Sunday,

7:00pm,

Tuesday 10:00am -

7:00pm,

Wednesday 10:00am -

7:00pm,

Thursday 10:00am -

7:00pm,

Friday 10:00am -

7:00pm,

Saturday 12.00am -

6:00pm

Open 24 hours? N

SUNSHINE CENTER **PHARMACY**

SOUTH SAN

FRANCISCO, CA, 94080 SOUTH SAN

Closed on Sunday, Monday 10:00am -

6:00pm,

Tuesday 10:00am -

6:00pm,

Wednesday 10:00am -

6:00pm,

Thursday 10:00am -

6:00pm,

Friday 10:00am -

6:00pm,

Saturday 12.00am -

1:00pm

Open 24 hours? N

WALGREENS #15397

BLVD

FRANCISCO, CA, 94080

(650)873-0551

Sunday 12.00am -

24:00pm,

Monday 12.00am -

24:00pm,

Tuesday 12.00am -

24:00pm,

Wednesday 12.00am -

24:00pm,

Thursday 12.00am -

24:00pm,

Friday 12.00am -

24:00pm,

Saturday 12.00am -

24:00pm

Open 24 hours? Y

1166 OLD MISSION RD WALGREENS #3346

399 EL CAMINO REAL

FRANCISCO, CA, 94080

(650)583-8685 Sunday 8:00am -

9:00pm,

Monday 8:00am -

9:00pm,

Tuesday 8:00am -

9:00pm,

Wednesday 8:00am -

9:00pm,

Thursday 8:00am -

9:00pm,

Friday 8:00am - 9:00pm,

Saturday 8:00am -

9:00pm

LONG-TERM CARE PHARMACIES

BURLINGAME

PMC PHARMACY 843 MALCOLM RD BURLINGAME, CA,

94010

(650)239-5282 Closed on Sunday, Monday 10:00am -

6:00pm,

Tuesday 10:00am -

6:00pm,

Wednesday 10:00am -

6:00pm,

Thursday 10:00am -

6:00pm,

Friday 10:00am -

6:00pm,

Saturday 12.00am -

1:30pm

94063

6:00pm,

6:00pm,

6:00pm,

6:00pm,

1:00pm

Open 24 hours? N

REDWOOD CITY

11 BERKSHIRE AVE

(650)216-9800

Closed on Sunday,

Monday 9:30am -

Tuesday 9:30am -

Wednesday 9:30am -

Friday 9:30am - 6:00pm,

Thursday 9:30am -

Saturday 12.00am -

Open 24 hours? N

REDWOOD CITY, CA,

SAN CARLOS

ALPHASCRIPT 420 INDUSTRIAL RD SAN CARLOS, CA,

94070

(650)412-4555

Closed on Sunday, Monday 7:00am -

7:00pm,

Tuesday 7:00am -

7:00pm,

Wednesday 7:00am -

7:00pm,

Thursday 7:00am -

7:00pm,

Friday 7:00am - 7:00pm, Closed on Saturday

Open 24 hours? N

SAN MATEO

SAN MATEO MEDICAL **CENTER**

BERKSHIRE PHARMACY 222 W 39TH AVE SAN MATEO, CA,

94403

(650)573-2365

Sunday 8:00am -

4:30pm,

Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Saturday 8:00am -

4:30pm

Open 24 hours? N

TED'S VILLAGE HM PHARMACY

29 W 25TH AVE SAN MATEO, CA,

94403

(650)349-1373

Closed on Sunday,

Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Closed on Saturday

Open 24 hours? N

SOUTH SAN FRANCISCO

CAREKINESIS

401 S CANAL ST

SOUTH SAN

FRANCISCO, CA, 94080

(415)387-3231

Closed on Sunday,

Monday 9:00am -

5:30pm,

Tuesday 9:00am -

5:30pm,

Wednesday 9:00am -

5:30pm,

Thursday 9:00am -

5:30pm,

Friday 9:00am - 5:30pm,

Saturday 12.00am -

4:00pm

This pharmacy directory was updated on February 22,2024. For more recent information or other questions, please contact Brand New Day at (877) 621-8798 or, for TTY users, (800) 899-2114, 24 hours a day, 7 days a week or visit www.bndhmo.com

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndhmo.com. You may also call Member Service at (877) 621-8798. (TTY/TDD users should call (800) 899-2114) for updated information.