

# 2024

# **Provider Directory**

Brand New Day Dual Access Plan (HMO D-SNP) 24
Brand New Day Embrace Care Plan (HMO C-SNP) 39-2
Brand New Day Embrace Choice Plan (HMO C-SNP) 40-2
Brand New Day Classic Care I Plan (HMO) 50-2
Brand New Day Classic Care II Plan (HMO) 51-1

This directory is current as of March 13,2024.

This directory provides a list of Brand New Day's current network providers for Yolo County.

To access Brand New Day's online provider directory, you can visit <u>bndhmo.com</u>. For any questions about the information contained in this directory (hardcopy or online), please call our Member Service Department at 1-866-255-4795, 7 days a week from 8:00 am to 8:00 pm. TTY users should call 711.

To request a hard copy of Brand New Day's provider directory, please call our please call our Member Service Department at 1-866-255-4795, 7 days a week from 8:00 am to 8:00 pm. TTY users should call 711. Brand New Day will mail a hard copy of the provider directory to you within three (3) business days of your request. Brand New Day may ask whether your request for a hard copy is a one-time request or if you are requesting to receive the provider directory in hard copy permanently.

If you request it, your request for hard copies of the provider directory remains until you leave Brand New Day or request that hard copies be discontinued.

You can get this information for free in other formats, such as large print, braille, or audio. Call our toll-free number at 1-866-255-4795, 7 days a week from 8:00 am to 8:00 pm. TTY users should call 711. This document is available for free in Spanish.

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## Section 1 – Introduction

This directory provides a list of Brand New Day network providers.

Use this directory to find Brand New Day network providers for your care needs. Network providers are the doctors and other health care professionals, medical groups, hospitals, and other health care facilities that have an agreement with us to accept our payment and any plan cost sharing as payment in full. We have arranged for these providers to deliver covered services to members in our plan.

The network providers listed in this directory have agreed to provide you with your health care services. You may go to any of our network providers listed in this directory; however, some services may require a referral. If you have been going to one network provider, you are not required to continue going to that same provider. In some cases, you may get covered services from out of network providers.

You will have to choose one of our network providers listed in this directory to be your Primary Care Provider (PCP). Generally, you must get your health care services from your PCP. Your PCP is a physician who meets State requirements and is trained to give you basic medical care. Your PCP will provide most of your care and will help arrange or coordinate the rest of the covered services you get as a member of our Plan. This includes: x-rays, laboratory tests, therapy, care from doctors who are specialists, hospital admissions, and follow-up care.

Brand New Day maintains a standard for appointment wait times for all network providers. Members should receive care from network providers within the following timeframes:

- For routine or preventive care: 30 business days
- When you require medical attention, but it is not an emergency: 7 business days
- For urgent or emergency care: immediately

#### What if you use out of network providers to get covered services?

It is important to know which providers are with our network because, with limited exceptions, while you are a member of our plan you must use network providers to obtain your medical care and services. The only exceptions are emergencies (including post-stabilization care), urgently needed care when the network is not available (generally when you are out of the area), renal dialysis (kidney), and any services which were ordered covered through an appeals process.

If you have been going to one network provider, you are not required to continue to go to that same provider. Other physicians/providers are available in our network. In some cases, you may get covered services from non-network providers.

#### Medical groups and Independent Practice Associations

Brand New Day's Network includes providers associated with Independent Practice Associations (IPAs) and Medical Groups. An IPA is a group of physicians under contract to provide services to members. If you select a doctor that belongs to an IPA or medical group as your PCP, you may be required to only use doctors that belong to that IPA or Medical Group for care. Additionally, you may need to obtain prior authorization for care from the IPA or medical group instead of from Brand New Day.

## What if you receive a bill from an out-of-network provider?

If an out of network provider sends you a bill for covered services that you think should be paid by our plan, DO NOT pay the bill. Please contact Member Services at 1-866-255-4795. TTY users call 711. We will ask you to send the bill to us so that we can process and determine the amount you owe, if any. If you have already paid for any medical care that we cover, we will reimburse you for our share of the cost.

Mail bills for Prescription drugs to: Brand New Day c/o Express Scripts ATTN: Medicare Part D PO Box 14718 Lexington, KY 40512-4718

Mail bills for medical care to: Brand New Day ATTN: Claims Department P.O. Box 93122 Long Beach, CA 90809-6547

## How to get covered services when you have an emergency?

When you have a "medical emergency," you believe that your health is in serious danger. A medical emergency can include severe pain, a bad injury, a sudden illness, or a medical condition that is quickly getting much worse.

If you have a medical emergency:

- Get help as quickly as possible. Call 911 for help or go to the nearest emergency room or hospital. Call for an ambulance if you need it. You do not need to get approval or a referral first from your PCP.
- As soon as possible, make sure that our plan has been told about your emergency. We need to follow up on your emergency care. You or someone else should call to tell us about your emergency care, usually within 48 hours. Please refer to the information provided on the back of your membership card for specific directions and appropriate phone numbers to call.
- After the emergency is over you are entitled to follow up care to be sure your condition continues to be stable. Your follow up care will be covered by our plan. If your emergency care is provided by out of network providers, we will try to arrange for network providers to take over your care as soon as your medical condition and the circumstances allow.

## How to get urgently needed care?

"Urgently needed care" is a non-emergency situation when:

- ou need medical care right away because of an illness, injury, or condition that you did not expect or anticipate, but your health is not in serious danger.
- Because of the situation, it isn't reasonable for you to obtain medical care from a network provider.

Whenever possible, you must use our network providers when you are in the plan's service area and you have an urgent need for care. In most situations, if you are in the plan's service area, we will cover urgently needed care only if you get this care from a network provider. If the circumstances are unusual or extraordinary, and network providers are temporarily unavailable or inaccessible, our plan will cover urgently needed care that you get from an out-of-network provider.

You must use network providers except in emergency or urgent care situations or for out-ofarea renal dialysis or other services. If you obtain routine care from out of network providers neither Medicare nor Brand New Day will be responsible for the costs.

## What is the service area for Brand New Day?

The counties in our service area are listed below.

Alameda, Contra Costa, Fresno, Imperial, Kern, Kings, Los Angeles, Madera, Orange, Placer, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Clara, Solano, Stanislaus, Tulare, and Yolo Counties.

## How do you find Brand New Day providers in your area?

You may look for a provider using this directory in several ways. To find a provider in your area, look for the county or area first. Then search the list of providers for that area. If you know the name of the provider you are looking for, use our alphabetical index located in the back of this directory. Our providers are listed according to their associated Medical Group or IPA.

Our directory includes Brand New Day contracted specialists, hospitals, urgent care, and skilled nursing facilities. In addition, the directory includes contracted dental providers (We are contracted with Delta Dental DHMO to use their network of dentists) and vision providers (We are contracted with EyeMed to use their network of vision care providers).

If you have questions about Brand New Day or require assistance in selecting a PCP, please call our Member Service Department at 1-866-255-4795, 7 days a week from 8:00 am to 8:00 pm. TTY users should call 711 or visit <a href="mailto:bndhmo.com">bndhmo.com</a>.

#### Section 2 – List of Network Providers

## Vision, Dental and Ancillary Providers

Total Number of Primary Care Physicians: 14

Total Number of Specialists: 78

Total Number of Hospitals: 1

Total Number of Skilled Nursing Facilities: 2

Total Number of Behavioral Health Providers: 0

\* Providers noted with an asterisk accept both Medicare and Medi-Cal.

† Providers noted with this symbol are not currently accepting new patients.

#### **FITNESS AND HEALTH**

# PROVIDER : SILVERSNEAKERS

Monday - Friday, 5 a.m. - 5 p.m.

Phone: 1-888-423-4632

Website: www.silversneakers.com

For Hearing impaired TTY users: 711

#### **TRANSPORTATION**

#### PROVIDER: SAFERIDE

Schedule Routine Transportation (To and From Doctor)

Monday-Sunday 6 a.m. - 8 p.m.

Phone: 1-855-932-5416

#### SCHEDULE MEDICAL TRANSPORTATION (NON-URGENT)

Monday-Friday 6 a.m. - 8 p.m.

Phone: 1-855-932-5416

#### **VISION**

#### PROVIDER: EYEMED (MEDICAL EYE SERVICES)

Monday - Saturday, 5 a.m. - 11 p.m., PT

Sunday, 8 a.m. – 5 p.m., PT (April 1 — September 30)

Sunday, 5 a.m.-11 p.m., PT (October 1 - March 31)

Phone: 1-800-511-1486

Website: member.eyemedvisioncare.com/brandnewday

For Hearing impaired TTY users: 1-844-230-6498

#### **CHIROPRACTOR AND ACUPUNCTURE**

PROVIDER: AMERICAN SPECIALTY HEALTH (ASH PLANS)

Monday - Friday, 5 a.m. - 8 p.m.

Phone: 1-800-678-9133

Website: ashlink.com/ASH/brandnewday

For Hearing impaired TTY users: 1-800-735-2922

#### **TELEHEALTH**

PROVIDER: TELADOC (24/7 DOCTOR ADVICE LINE)

24 hours, 7 days a week Phone: 1-800-835-2362 Website: teladoc.com

For Hearing impaired TTY users: 1-855-636-1578

#### **DENTAL**

PROVIDER: DELTA DENTAL DHMO

Monday – Sunday, 8 a.m. - 8 p.m. (October 1 - March 31) Monday – Friday, 8 a.m. - 8 p.m. (April 1 - September 30)

Phone: 1-844-282-7638

Website: www1.deltadentalins.com/brand-new-day-medicare

Medi-Medi: www1.deltadentalins.com/brand-new-day-medi-cal-medicare

For Hearing impaired TTY users: 1-877-855-8039

#### **PHARMACY**

PROVIDER: NATIONSOTC (OVER-THE-COUNTER ITEMS)

Monday – Sunday, 8 a.m. - 8 p.m.

Phone: 1-877-280-6207

Website: BND.NationsBenefits.com

For Hearing impaired TTY users: 711

#### PROVIDER: EXPRESS SCRIPTS PHARMACY (MAIL ORDER)

24 hours, 7 days a week Phone: 1-877-621-8798

Website: express-scripts.com

For Hearing impaired TTY users: 1-800-899-2114

#### **NURSE ADVICE LINE**

PROVIDER: CARENET 24 hours, 7 days a week Phone: 1-888-317-9555

# PRIMARY CARE PHYSICIANS AFFILIATED WITH IPAS

#### **W SACRAMENTO**

## **FAMILY PRACTICE**

## BOROFKA, KRISTIAN DO

Hill Physician Medical Group Yolo (M236) † Provider # KRBO06 2101 STONE BLVD, #190 W SACRAMENTO, CA 95691 916-371-4939 ENGLISH

# CONCEPTION, MARC L 95691 MD 916-37

Hill Physician Medical Group SA (M217) † Hill Physician Medical Group Yolo (M236) † Provider # MAC07 2101 STONE BLVD, #190 W SACRAMENTO, CA 95691 916-371-4939 TAGALOG, ENGLISH

# CONCEPCION, MARC Hill Physician Medical Group SA (M217) † Hill Physician Medical Group SF (M211) † Provider # MACN 2101 STONE BLVD, #190

W SACRAMENTO, CA 95691

916-371-4939 TAGALOG, ENGLISH

## CORRELL, ALICJA S DO Hill Physician Medical

Hill Physician Medical Group Yolo (M236) † Provider # ALCO49 2101 STONE BLVD, #190 W SACRAMENTO, CA 95691 916-371-4939

# DIPSIA, ANTOINE

**ENGLISH** 

GEORGE MD
River City / AMM
(M208) †
Provider # ANDI44
1276 HALYARD DRIVE,
W SACRAMENTO, CA
95691
916-454-2345

916-454-2345 ARABIC, RUSSIAN

## HO, HAREL AVRAHAM MD

Hill Physician Medical Group Yolo (M236) † Provider # HAHO2 1276 HALYARD DR, W SACRAMENTO, CA 95691 916-454-2345 SPANISH

# LEE, JAMES FREDERIC MD

Hill Physician Medical Group Yolo (M236) † Provider # JALE01 2101 STONE BLVD #190, W SACRAMENTO, CA 95691 916-371-4939 SPANISH, ENGLISH

# MOY, JEFFREY FAY MD

Hill Physician Medical Group SA (M217) † Hill Physician Medical Group Yolo (M236) † River City / AMM (M208) † Provider # JEMO10 155 15TH ST, #A W SACRAMENTO, CA 95691 916-454-2345 CANTONESE, ENGLISH,

CHINESE/OTHER

TIDWELL, GRACE MD River City / AMM (M208) † Provider # GRTI11 1276 HALYARD DR, W SACRAMENTO, CA 95691 916-454-2345

# TIDWELL, GRACE MD River City / AMM (M208) † Provider # GRTI22 155 15TH STREET, #A W SACRAMENTO, CA 95691 916-454-2345

# VERETENNIKOV, SERGEY VLADLENOVICH MD Hill Physician Medical Group Yolo (M236) † Provider # SEVE00 2101 STONE BLVD, #190 W SACRAMENTO, CA 95691 916-392-4000 ENGLISH, RUSSIAN

# VINOGRADOVA, HELEN LEONIDOVNA MD

Hill Physician Medical Group SA (M217) † River City / AMM (M208) † Provider # HEVI21 1276 HALYARD DRIVE, W SACRAMENTO, CA 95691 916-454-2345 RUSSIAN

# VOLODARSKAYA, POLINA DO

Hill Physician Medical Group SA (M217) † Hill Physician Medical Group Yolo (M236) † Provider # POVO 155 15TH ST #A, W SACRAMENTO, CA 95691 916-454-4325 RUSSIAN

# INTERNAL MEDICINE

# LOW, KENNETH THEODORE MD

Hill Physician Medical Group Yolo (M236) † Provider # KELO1 155 15TH ST #A, W SACRAMENTO, CA 95691 916-454-2345 ENGLISH

# CENTER IPA (M282) AFFILIATED SPECIALISTS

# **CARDIOLOGY**

MICHAELIS, KYLE MD Provider # KYMI1 635 ANDERSON RD, #15 Davis, CA 95616 530-757-1999

# CARDIOVASCULAR DISEASE

MICHAELIS, KYLE MD Provider # KYMI1 635 ANDERSON RD, #15 Davis, CA 95616 530-757-1999 HILL PHYSICIAN MEDICAL GROUP SA (M217) AFFILIATED SPECIALISTS

NURSE PRACTITIONER

STEINER-RENOIR, MARIA NP Provider # MAST24 1276 HALYARD DRIVE, W SACRAMENTO, CA 95691 916-454-2345 ENGLISH

# HILL PHYSICIAN MEDICAL GROUP YOLO (M236) AFFILIATED SPECIALISTS

# CARDIOLOGY, PEDIATRIC

HAO, MINGHUA ANGELA MD Provider # MIHA29 2035 LYNDELL TERRACE, #120 Davis, CA 95616 916-750-2328 ENGLISH

HILL, JAMES ADAM MD Provider # HIJA03 2035 LYNDELL TERRACE, #120 Davis, CA 95616 916-750-2328 SPANISH, ENGLISH

MANOHAR, NAVEEN SRAMPICAL MD Provider # NAMA56 2035 LYNDELL TERRACE, #120 Davis, CA 95616 916-750-2328 HINDHI, MALAYALAM, TAMIL WRIGHT, STANLEY
BENJAMIN MD
Provider # STWR03
2035 LYNDELL
TERRACE, #120
Davis, CA 95616
916-750-2328
HINDHI, MALAYALAM,
TAMIL

YIMER, MULUNEH ABEBE MD Provider # MUYI03 2035 LYNDELL TERRACE, #120 Davis, CA 95616 916-750-2328 ENGLISH

YOUSUFI, UMAIR MD Provider # UMYO11 2035 LYNDELL TERRACE, #120 Davis, CA 95616 916-750-2328 SPANISH

# **DIETICIAN**

RUTKEVICH, OKSANA RD Provider # OKRU14 1276 HALYARD DRIVE, W SACRAMENTO, CA 95691 916-454-2345 ENGLISH, RUSSIAN

# INTERNAL MEDICINE

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600

### **NEPHROLOGY**

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600

# NURSE PRACTITIONER

HASHEMI, LADAN
PEDRAMPOUR NP
Provider # HASH46
1276 HALYARD DR,
W SACRAMENTO, CA
95691
916-454-2345
ENGLISH

SHAW-BATTISTA,
JENNIFER CLEAVE NP
Provider # JESH45
1276 HALYARD DRIVE,
W SACRAMENTO, CA
95691
916-454-2345
ENGLISH

# OBSTETRICS & GYNECOLOGY

BRACY, HOLLY DEANN DO Provider # HOBR33 2101 STONE BLVD, #110 W SACRAMENTO, CA 95691 916-920-2082 SPANISH

MELCHIONE, THOMAS EDWARD MD Provider # THME9 2101 STONE BLVD, #110 W SACRAMENTO, CA 95691 916-920-2082 ENGLISH WILSON, SUSAN KONDRASHOV, VERA

FRANCES MD PAVLOVNA PA
Provider # SUWI11 Provider # VEKO34
2101 STONE BLVD, 1276 HALYARD DR,
#110 W SACRAMENTO, CA

W SACRAMENTO, CA 95691

95691 **916-454-2345** 

916-920-2082 ENGLISH

**ENGLISH** 

### <u>PODIATRY</u>

#### **PEDIATRICS**

EA, ROTH BUN DPM
NEEDLE, SCOTT Provider # ROEA01
MICHAEL MD 635 ANDERSON RD,
Provider # SCNE54 #19
155 15TH ST, #A Davis, CA 95616
W SACRAMENTO, CA 530-758-1810
95691 ENGLISH

916-454-4325

# REHAB PHYS MEDICINE

# PHYSICIANS ASSISTANT

SHTUTMAN, NATALYA

DECK, TATYANA L PA MD

Provider # TADE8 Provider # NASH01 155 15TH ST, #A 635 ANDERSON RD,

W SACRAMENTO, CA #15

95691 Davis, CA 95616 916-454-2345 916-419-9900 RUSSIAN ENGLISH, RUSSIAN

GREGORY, DARIA ALEXANDRA PA Provider # DAGR1 1276 HALYARD DR, W SACRAMENTO, CA 95691

916-454-2345 ENGLISH

# IMPERIAL HEALTH PLAN (M138) AFFILIATED SPECIALISTS

MELCHIONE, THOMAS EDWARD MD Provider # THME9 2101 STONE BLVD, #110 W SACRAMENTO, CA

FED QUAL HEALTH
CTR

95691 **916-920-2082** 

ELICA HEALTH CENTERS, WEST SACRAMENTO Provider # ELHC7 155 15TH ST, #A W SACRAMENTO, CA 95691 855-354-2242

# MULTIPLE SPEC GRP

DIAGNOSTIC PATHOLOGY, MEDICAL GROUP Provider # DIPA03 2000 SUTTER PL, Davis, CA 95616 916-447-6267

OBSTETRICS & GYNECOLOGY

# LA SALLE **MEDICAL ASSOCIATES** (M131) **AFFILIATED SPECIALISTS**

WINKELMANN, RICHARD DO Provider # RIWI56 155 MAIN ST, WOODLAND, CA 95695 916-302-7505

**PHYSICIANS** 

**ASSISTANT** 

PERKINS, JESSE PA

#### **DERMATOLOGY**

AWADALLA, FARAH MD Provider # FAAW55 155 MAIN STREET, WOODLAND, CA 95695 916-302-7505 ENGLISH, ARABIC, **GREEK** 

Provider # JEPE17 155 MAIN ST, WOODLAND, CA 95695 916-302-7505 **ENGLISH** CABRAL, ERIK MD

Provider # ERKA23 155 MAIN ST, WOODLAND, CA 95695 916-302-7505 SPANISH, ENGLISH, **TAMIL** 

DRAYER, JEFFREY MD Provider # JEDR96 155 MAIN ST, WOODLAND, CA 95695 916-302-7505

# MD PARTNERS MEDICAL GROUP (M227) AFFILIATED SPECIALISTS

# INTERNAL MEDICINE

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600

### **NEPHROLOGY**

KAMBHAMPATI, GANESH Provider # GAKA16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600 ENGLISH

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600

# RIVER CITY / AMM (M208) AFFILIATED SPECIALISTS

#### **CARDIOLOGY**

MICHAELIS, KYLE MD Provider # KYMI1 635 ANDERSON RD, #15 Davis, CA 95616 530-757-1999

# CARDIOVASCULAR DISEASE

EATON, MARK H. MD Provider # MAEA02 635 ANDERSON RD, #15 Davis, CA 95616 530-757-1999

MICHAELIS, KYLE MD Provider # KYMI1 635 ANDERSON RD, #15 Davis, CA 95616 530-757-1999

#### **DIETICIAN**

RUTKEVICH, OKSANA RD Provider # OKRU14 1276 HALYARD DRIVE, W SACRAMENTO, CA 95691 916-454-2345

# FED QUAL HEALTH CTR

ELICA HEALTH
CENTERS, WEST
SACRAMENTO
Provider # ELHC7
155 15TH ST, #A
W SACRAMENTO, CA
95691
855-354-2242

# **FOOT SURGERY**

HAYNAM, STEPHEN DPM Provider # STHA40 2925 SPAFFORD ST, #A Davis, CA 95618 916-459-4398

# INTERNAL MEDICINE

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695

530-668-3600

## **NEPHROLOGY**

KAMBHAMPATI, GANESH Provider # GAKA16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600 ENGLISH

LEONG, SHELDON Provider # SHLE16 520 COTTONWOOD ST, #2 WOODLAND, CA 95695 530-668-3600

# NURSE PRACTITIONER

CHARLES, PATRICK
HARRY NP
Provider # PACH87
1276 HALYARD DR,
W SACRAMENTO, CA
95691
916-454-2345

COPELAND, MAUREEN NP Provider # MACO45 1276 HALYARD DRIVE, W SACRAMENTO, CA 95691 916-454-2345

HASHEMI, LADAN
PEDRAMPOUR NP
Provider # HASH46
1276 HALYARD DR,
W SACRAMENTO, CA
95691
916-454-2345
ENGLISH

SHAW-BATTISTA,
JENNIFER CLEAVE NP
Provider # JESH45
1276 HALYARD DRIVE,
W SACRAMENTO, CA
95691
916-454-2345
ENGLISH

# OBSTETRICS & GYNECOLOGY

BRACY, HOLLY DEANN DO Provider # HOBR33 2101 STONE BLVD, #110 W SACRAMENTO, CA 95691	MAAGDENBERG, TANYA MD Provider # TAMA8 2101 STONE BLVD, #110 W SACRAMENTO, CA 95691	DECK, TATYANA L PA Provider # TADE8 155 15TH ST, #A W SACRAMENTO, CA 95691 916-454-2345	AITALI, ADEL DPM Provider # ADAI12 635 ANDERSON RD, #19 Davis, CA 95616 530-758-1810
916-920-2082 ENGLISH	916-920-2082	GREGORY, DARIA ALEXANDRA PA	BASSO, TRACY LEE DPM
HASTINGS, ALISON J DO Provider # ALHA4 2101 STONE BLVD, #110	MELCHIONE, THOMAS EDWARD MD Provider # THME9 2101 STONE BLVD, #110 W SACRAMENTO, CA	1276 HALYARD DR, W SACRAMENTO, CA 95691 916-454-2345 ENGLISH	Provider # TRBA22 635 ANDERSON ROAD, #19 Davis, CA 95616 530-758-1810
W SACRAMENTO, CA 95691 <b>916-920-2082</b> <b>ENGLISH</b>	95691 916-920-2082 ENGLISH WILSON, SUSAN	LOREDO CONTRERAS, ALAYDE ROCIO PA Provider # ALLO14 1276 HALYARD DR,	EA, ROTH BUN DPM Provider # ROEA01 635 ANDERSON RD, #19 Davis, CA 95616
HEBERT, NICOLE MD Provider # NIHE33 2101 STONE BLVD #11,	FRANCES MD Provider # SUWI11	W SACRAMENTO, CA 95691 <b>916-454-2345</b>	530-758-1810 ENGLISH
0 W SACRAMENTO, CA 95691 <b>916-920-2082</b> <b>ENGLISH</b>	#110 W SACRAMENTO, CA 95691 916-920-2082 ENGLISH	MILLER, JESSICA D PA Provider # JEMI16 2101 STONE BLVD, #110 W SACRAMENTO, CA	EA, ROTH DPM Provider # ROEA21 1712 PICASSO AVENUE, #C Davis, CA 95618 530-753-6280
KRONEN, MARIA R MD Provider # MAKR2 2101 STONE BLVD,	PHYSICIANS ASSISTANT	95691 916-920-2082	ENGLISH FLESCHNER, KURT
#110 W SACRAMENTO, CA 95691 <b>916-920-2082</b>	BOGDANOVA, MARIA PA Provider # MABO48 155 15TH ST, #A W SACRAMENTO, CA 95691 916-454-2345	PODIATRY	DPM Provider # KUFL3 635 ANDERSON ROAD, #19 Davis, CA 95616 530-758-1810 ENGLISH

HAYNAM, STEPHEN ARENIVAR, LEROY MD DPM

Provider # LEAR25 Provider # STHA40 1276 HALYARD DR, 2925 SPAFFORD ST, #A W SACRAMENTO, CA

Davis, CA 95618 95691

916-459-4398 916-454-2345

**ENGLISH** 

916-459-4398

**SPEECH** KULISH, ULYANA DPM **PATHOLOGY** Provider # ULKU41

2925 SPAFFORD ST, #A

STANCZAK, LISA MARY Davis, CA 95618 SLP

Provider # LIST14 1100 MAIN ST, #190 LEWIS, CASEY ANNE

WOODLAND, CA **DPM** 

95695 Provider # CALE47 530-662-2835 635 ANDERSON RD,

Davis, CA 95616 530-758-1810 **ENGLISH** 

#19

LIN, YI-CHERN DPM Provider # YILI33 1276 HALYARD DR, W SACRAMENTO, CA 95691

916-454-2345

TOVMASSIAN, **GREGORY DPM** Provider # GRTO41 2925 SPAFFORD ST, #A Davis, CA 95618 916-459-4398

#### **PSYCHIATRIST**

# **SPECIALISTS AFFILIATED** DIRECTLY **WITH BRAND NEW DAY**

HIRSCHFIELD, KRISTINE M MD Provider # KRHI5 155 MAIN ST, WOODLAND, CA 95695

## **DERMATOLOGY**

916-302-7505

ABAZA, SAM MD Provider # SAAB26 155 MAIN ST, WOODLAND, CA 95695

MEHDI, RAZA MD Provider # RAME15 155 MAIN ST, WOODLAND, CA 95695

916-302-7505

916-302-7505

TAHERI, DANIEL MD Provider # DATA29 155 MAIN ST, WOODLAND, CA

**PHYSICIANS ASSISTANT** 

95695 916-302-7505

PERKINS, JESSE PA Provider # JEPE17 155 MAIN ST, WOODLAND, CA 95695

AWADALLA, FARAH

MD

Provider # FAAW28

155 MAIN ST, WOODLAND, CA 95695

916-302-7505

916-302-7505

CORONADA, FELIPE DE JESUS PA Provider # FECO39 155 MAIN ST, WOODLAND, CA 95695 916-302-7505

# **HOSPITALS**

# Davis

Sutter Davis Hospital Provider # SUDA1 2000 Sutter Place, Davis, CA 95616 (530) 756-6440

# SKILLED NURSING

#### Davis

COURTYARD
HEALTHCARE, CENTER
Provider # COHC
1850 E 8TH ST,
Davis, CA 95616
530-756-1800

# WOODLAND

COTTONWOOD, POST ACUTE REHAB Provider # CORE100 625 COTTONWOOD ST, WOODLAND, CA 95695 530-662-9193

# **URGENT CARE**

#### Davis

DAVIS, URGENT CARE INC Provider # DVUR 4515 FERNIE PL, #105 Davis, CA 95616 530-759-9110

#### LI, QUINN MD

Provider # QULI23 4515 FERNIE PL, #105 Davis, CA 95616 530-759-9110 CANTONESE, ENGLISH

#### LIN, ALLEN I MD

Provider # ALI8 4515 FERNIE PL, #105 Davis, CA 95616 530-759-9110 ENGLISH

#### TRUONG, BAN G DO

Provider # DOTR8 4515 FERNIE PL, #105 Davis, CA 95616 530-759-9110 VIETNAMESE

## NOTICE OF NON-DISCRIMINATION

Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Brand New Day does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Brand New Day:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact the Brand New Day, Customer Service Department at: 1-866-255-4795 (TTY 711). Hours are: October 1 – March 31: 7 days a week, 8 am – 8 pm, April 1 – September 30: Monday – Friday, 8 am – 8 pm.

If you believe that Brand New Day has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling our Customer Service Department or mailing a letter to:

**Brand New Day** 

Attn: Appeals & Grievances

Department

5455 Garden Grove Blvd,

Suite 500

Westminster, California 92683

Fax: 657-400-1217

Email: Complaints@universalcare.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Customer Service Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW, Room 509F, HHH, Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>

# MULTI-LANGUAGE INTERPRETER SERVICES

**English:** ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-255-4795 (TTY: 711).

**Spanish:** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-255-4795 (TTY: 711).

**Chinese**: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-255-4795 (TTY:711)

**Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-255-4795 (TTY: 711).

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-255-4795 (TTY: 711).

**French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-255-4795 (ATS : 711).

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-255-4795 (TTY: 711).

**Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-255-4795 (TTY: 711) 번으로 전화해 주십시오.

**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-255-4795 (телетайп: (ТТҮ: 711).

Arabic: مقرب كل رفاوتت ةيو غلا ةدعاسملا تامدخ ناف، ةغللا ركذا ثدحتت تنك اذا : قظو حلم مقرب ناجملاب كل رفاوتت قيو غلا قدعاسملا تامدخ ناف، قرب (TTY: 711)

**Italian:** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-255-4795 (TTY: 711).

**Portuguese:** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-255-4795 (TTY: 711).

**Haitian Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-255-4795 (TTY: 711).

**Polish:** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-255-4795 (TTY: 711).

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Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 1-866-255-4795 (TTY: 711) まで、お電話にてご連絡ください。

Armenian: ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-866-255-4795 (TTY (հեռատիպ)՝ 711)։

**Tarsi:** اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای گفتگو می باشد. به زبان فارسی گفتگو می باشد. به زبان خورهم می باشد. به زبان خورهم می باشد. به زبان خورهم می باشد. به زبان فارسی بگیرید. شما

Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1- 866-255-4795 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Cambodian: : ប្រើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយែផ្នុកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចុរ ទូរស័ព្ទ 1-866-255-4795 (TTY: 711) ។

**Hmong:** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-866-255-4795 (TTY: 711).

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-866-255-4795 (TTY: 711).