2020
Provider Directory

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This directory is current as of October 15, 2019.
This directory provides a list of Brand New Day’s current network providers.
This directory is for Imperial County.

To access Brand New Day’s online provider directory, you can visit www.bndhmo.com. For any questions about the information contained in this directory (hardcopy or online), please call our Member Service Department at 866-255-4795, Monday through Friday from 8:00 a.m. to 8:00 p.m. and weekends from 8:00 a.m. to 8:00 p.m. (between October 1st and March 31st). TTY/TDD users should call 866-321-5955. Brand New Day is a HMO with Medicare contract. Enrollment in Brand New Day depends on contract renewal. The provider network may change at any time. You will receive notice when necessary. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-255-4795 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-255-4795 (TTY: 711).
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Section 1 – Introduction

This directory provides a list of Brand New Day network providers. To get detailed information about your health care coverage, please see your Evidence of Coverage (EOC).

Use this directory to find Brand New Day network providers for your care needs. Network providers are the doctors and other health care professionals, medical groups, hospitals, and other health care facilities that have an agreement with us to accept our payment and any plan cost sharing as payment in full. We have arranged for these providers to deliver covered services to members in our plan.

It is important to know which providers are with our network because, with limited exceptions, while you are a member of our plan you must use network providers to obtain your medical care and services. The only exceptions are emergencies, urgently needed care when the network is not available (generally when you are out of the area), out-of-area dialysis services, and cases in which Brand New Day authorizes use of out-of-network providers.

You will have to choose one of our network providers listed in this directory to be your Primary Care Provider (PCP). Generally, you must get your health care services from your PCP. Your PCP is a physician who meets State requirements and is trained to give you basic medical care. Your PCP will provide most of your care and will help arrange or coordinate the rest of the covered services you get as a member of our Plan. This includes: x-rays, laboratory tests, therapy, care from doctors who are specialists, hospital admissions, and follow up care.

The “network providers” listed in this directory have agreed to provide you with your Health care and vision coverage. You may go to any of our network providers listed in this directory; however, some services may require a referral and prior authorization from Brand New Day.

If you have been going to one network provider, you are not required to continue to go to that same provider. Other physicians/providers are available in our network. In some cases, you may get covered services from non-network providers.

The “network providers” listed in this directory have agreed to provide you with your medical health care, vision and dental services. You may go to any of our network providers listed in this directory; however, some services require a referral and prior authorization from Brand New Day.

If you have been going to one network provider, you are not required to continue to go to that same provider. Other physicians/providers are available in our network. In some cases, you may get covered services from non-network providers.

Medical groups and Independent Practice Associations

Brand New Day’s Network includes providers associated with Independent Practice Associations (IPAs) and Medical Groups. An IPA is a group of physicians under contract to provide services to members. If you select a doctor that belongs to an IPA or medical group as your PCP, you may be required to only use doctors that belong to that IPA or Medical Group for care. Additionally, you may need to obtain prior authorization for care from the IPA or medical group instead of from Brand New Day.

You must use network providers except in emergency or urgent care situations. If you obtain routine care from out-of-network providers, neither Medicare nor Brand New Day will be responsible for the costs.
If you receive a bill from an out-of-network provider that gave you emergent or urgent care (or out of area renal dialysis, do not pay the bill. Submit the bill to Brand New Day for review.

Mail bills for Prescription drugs to:
Brand New Day c/o MedImpact Claims Department
10181 Scripps Gateway Court
San Diego, CA 92131

Mail bills for medical care to:
Brand New Day
P.O. Box 794
Park Ridge, Illinois 60068

What is the service area for Brand New Day?
The counties in our service area are listed below.
Fresno, Imperial, Kings, Kern, Los Angeles, Orange, San Bernardino, Riverside, San Diego, San Mateo, Santa Clara, and Tulare Counties.

How do you find Brand New Day providers in your area?
You may look for a provider using this directory in several ways. To find a provider in your area, look for the county or area first. Then search the list of providers for that area. If you know the name of the provider you are looking for, use our alphabetical index located in the back of this directory. Our providers are listed according to their associated Medical Group or IPA.

Our directory includes Brand New Day contracted specialists, hospitals, urgent care, and skilled nursing facilities. In addition, the directory includes contracted dental providers (We are contracted with Delta Dental USA and Western Dental to use their network of dentists) and vision providers (We are contracted with MES Vision Care to use their network of vision care providers).

If you have questions about Brand New Day or require assistance in selecting a PCP, please call our Member Service Department at 1-866-255-4795, Monday through Friday 8:00 am to 8:00 pm and weekends from 8:00 am to 8:00 pm (between October 1st and March 31st). TTY/TDD users should call 711. Or, visit http://www.bndhmo.com.
Section 2 – List of Network Providers

Vision, Dental and Ancillary Providers

FITNESS AND HEALTH

PROVIDER: SILVERSNEAKERS
Phone: 888-423-4632

For Hearing impaired TTY users: 711

TRANSPORATION

SCHEDULE ROUTINE TRANSPORTATION (TO AND FROM DOCTOR)
Monday-Friday 8:00am-6:00pm
Phone: 855-804-3340

SCHEDULE MEDICAL TRANSPORTATION (NON-URGENT)
Monday-Friday 8:00am-6:00pm
Phone: 855-804-3484

REQUEST A BUS PASS
Monday-Friday 8:00am-6:00pm
Phone: 855-804-3661

For Hearing impaired TTY users: 711

VISION

PROVIDER: MES VISION
Phone: 833-240-7289
Website: www.mesvision.com/bndhmo

For Hearing impaired TTY users: 877-835-2929

CHIROPRACTOR AND ACCUPUNCTURE

PROVIDER: AMERICAN SPECIALTY HEALTH (ASH)
Phone: 800-678-9133
Website: www.ashlink.com/ASH/brandnewday

For Hearing impaired TTY users: 800-735-2922
TELEHEALTH

PROVIDER: TELEDOC
Phone: 855-835-2362
Website: www.teladoc.com

For Hearing impaired TTY users: 855-636-1578

DENTAL

PROVIDER: DELTA CARE USA
Phone: 844-282-7638
Website: www.deltadental.com/DentistSearch/DentistSearchController.ccl

For Hearing impaired TTY users: 711

PROVIDER: WESTERN DENTAL
Phone: 800-992-3366
Website: www.westerndentalbenefits.com

For Hearing impaired TTY users: 711

PHARMACY

PROVIDER: CONVEY OTC
Phone: 855-804-3555
Website: www.bndotc.com

For Hearing impaired TTY users: 711

PROVIDER: MEDIMPACT (MAIL ORDER PHARMACY)
Phone: 855-873-8739
Website: www.medimpactdirect.com

For Hearing impaired TTY users: 711

NURSE ADVICE LINE

PROVIDER: BRAND NEW DAY
Phone: 888-687-7321
### Primary Care Physicians Affiliated with IPAs

#### Brawley

- **FAREED, GEORGE C MD**
  - Community Care IPA (MH89)
  - Provider # GEFA7
  - 751 W Legion Rd, #105
  - Brawley, CA 92227
  - 760-344-8750

- **TAN, YONG MD**
  - Imperial County Physicians Medical Group (M148)
  - Premier Patient Care IPA (M174)
  - Provider # YOTA
  - 751 W Legion Rd, #102
  - Brawley, CA 92227
  - 760-351-8696

- **FRIEDLINE, JOHN MD**
  - Premier Patient Care IPA (M174)
  - Provider # JOFR3
  - 125 S 5th St, #B
  - Brawley, CA 92227
  - 760-344-8100

- **SUAREZ, LORENZO H MD**
  - Imperial County Physicians Medical Group (M148)
  - Premier Patient Care IPA (M174)
  - Provider # LOSU
  - 125 S 5th St,
  - Brawley, CA 92227
  - 760-344-8100

- **STRAUSS, MURRAY R MD**
  - Community Care IPA (MH89)
  - Provider # MUST
  - 900 Main St
  - Brawley, CA 92227
  - 760-344-6471

#### Calexico

- **AZINGE, WELIM MD**
  - Community Care IPA (MH89)
  - Provider # WEAZ2
  - 420 Heffernan Ave, #D
  - Calexico, CA 92231
  - 760-270-9126

- **DUONG, MAN C MD**
  - Imperial County Physicians Medical Group (M148)
  - Provider # MADU33
  - 4231 US Hwy, 86 #A
  - Brawley, CA 92227
  - 760-550-6334

- **DUONG, MAN C MD**
  - Community Care IPA (MH89)
  - Provider # MADU34
  - 900 Main St,
  - Brawley, CA 92227
  - 760-344-6471

- **GHULAM, MEHBOOB DO**
  - Easy Access Care IPA (M181)
  - Imperial County Physicians Medical Group (M148)
  - Provider # MEGH9
  - 207 W Legion Rd,
  - Brawley, CA 92227
  - 760-550-6654

- **OPREA, LUCIAN MD**
  - Premier Patient Care IPA (M174)
  - Provider # LUOP
  - 608 G St, #1A
  - Brawley, CA 92227
  - 760-351-1011

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**Abbreviations:**
- IPA: Independent Physician Association
- MH: Medical Group
- MD: Doctor of Medicine
CEJA, MARIO L MD
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # MACE9
251 W COLE BLVD,
Calexico, CA 92231
760-357-3768

ESTRADA, JAIME E
MD
Imperial County Physicians Medical Group (M148)
Provider # JAES
1001 E US HIGHWAY 98,
Calexico, CA 92231
760-890-5593

KELADA, MERVAT
MD
Imperial County Physicians Medical Group (M148)
Provider # MEKE9
1001 BLAIR AVE,
Calexico, CA 92231
760-768-5055

ROBLES, JORGE F
MD
Imperial County Physicians Medical Group (M148)
Provider # JORO9
251 W COLE BLVD,
Calexico, CA 92231
760-357-3768

CLINICAS DE SALUD, DEL PUEBLO
Community Care IPA (MH89)
Provider # CLDE4
223 W COLE RD,
Calexico, CA 92231
760-357-2020

GUEFEN, URI MD
Community Care IPA (MH89)
Provider # URGU1
223 W COLE BLVD,
Calexico, CA 92231
760-357-2020

AIZIN, VITALI MD
Community Care IPA (MH89)
Provider # VIAI22
420 HEFFERNAN AVE,
#D
Calexico, CA 92231
760-270-9126

HACOPIAN, AVA
MD
Community Care IPA (MH89)
Provider # AVHA65
651 WAKE AVE, #A
El Centro, CA 92243
760-352-2257

KELADA, JOHN MD
Imperial County Physicians Medical Group (M148)
Provider # JOKE34
1001 BLAIR AVE,
Calexico, CA 92231
760-768-5055

FED QUAL HEALTH CTR

El Centro

COTA, GIBERTO
MD
Easy Access Care IPA (M181)
Provider # GICO34
1590 S IMPERIAL AVE,
El Centro, CA 92243
760-352-2551

ESPERANZA, BONIFACIO
MD
Community Care IPA (MH89)
Provider # BOES34
852 E DANENBERG DR,
El Centro, CA 92243
760-352-2257

VO, TIEN T
MD
Easy Access Care IPA (M181)
Provider # TIVO
1590 IMPERIAL AVE,
El Centro, CA 92243
760-352-2551

FED QUAL HEALTH CTR
Primary Care Physicians Affiliated with IPAs

CLINICAS DE SALUD, DEL PUEBLO
Community Care IPA (MH89)
Provider # CLDE6
852 E DANENBERG DR,
El Centro, CA 92243
760-352-2257

GENERAL PRACTICE

WICHSER, JAMES MD
Community Care IPA (MH89)
Provider # JAWI34
852 E DANENBERG DR,
El Centro, CA 92243
760-352-2257

INTERNAL MEDICINE

AZINGE, WELIM MD
Imperial County Physicians Medical Group (M148)
Provider # MEAZ5
2026 N IMPERIAL AVE, #D
El Centro, CA 92243
760-693-5372

EL RAMAH, MOHSEN MD
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # MOEL1
1550 N IMPERIAL AVE, #1
El Centro, CA 92243
760-352-1731

GUERRERO, EFRAIN A. NP
Community Care IPA (MH89)
Provider # EFGU
1590 S IMPERIAL AVE,
El Centro, CA 92243
760-353-5933

MALHOTRA, RAKESH MD
Premier Patient Care IPA (M174)
Provider # RAMA40
1550 N IMPERIAL AVE, #1
El Centro, CA 92243
760-352-1731

MALOOF, GEORGE J MD
Imperial County Physicians Medical Group (M148)
Provider # GEMA9
1420 OCOTILLO DR, #A
El Centro, CA 92243
760-352-3555

REISIN, SOL MD
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # SORE
1550 N IMPERIAL AVE, #1
El Centro, CA 92243
760-353-4710

SAMPAT, UNNATI MD
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # UNSA
1665 S IMPERIAL AVE, #C
El Centro, CA 92243
760-592-4783

SINGH, PRABHDEEP MD
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # PRSI9
2061 ROSS AVE, #B
El Centro, CA 92243
760-352-5800

ZADEH, ALIDAD M DO
Imperial County Physicians Medical Group (M148)
Premier Patient Care IPA (M174)
Provider # ALZA
1600 S IMPERIAL AVE, #3
El Centro, CA 92243
760-339-2802

Holtville

FAMILY PRACTICE

SOUN, VINCENT MD
Easy Access Care IPA (M181)
Imperial County Physicians Medical Group (M148)
Provider # VISO06
529 PINE AVE,
Holtville, CA 92250
760-791-4955

Imperial

FAMILY PRACTICE
ZADEH, HAMID MD
Imperial County
Physicians Medical Group (M148)
Provider # HAZA34
2435 MARSHALL AVE,
Imperial, CA 92251
760-550-6327

Niland

FED QUAL
HEALTH CTR

CLINICAS DE SALUD, DEL PUEBLO
Community Care IPA (MH89)
Provider # CLDE7
8027 HIGHWAY 111,
Niland, CA 92257
760-359-0110

Winterhaven

FED QUAL
HEALTH CTR

CLINICAS DE SALUD, DEL PUEBLO
Community Care IPA (MH89)
Provider # CLDE8
2133 WINTERHAVEN DR,
Winterhaven, CA 92283
760-572-2700
Specialists Affiliated with IPAs

ALPHA CARE MEDICAL GROUP (M136) AFFILIATED SPECIALISTS

PODIATRY

PHAM, LUYEN V DPM
Specialists Affiliated with IPAs

COMMUNITY CARE IPA (MH89) AFFILIATED SPECIALISTS

ALLERGY & IMMUNOLOGY
CREIGHTON, WILLIAM D MD

CARDIOLOGY
BUI, HANH MD
PALAKODETI, VACHASPATHI MD

CARDIOVASCULAR DISEASE
ANSARI, ATHAR MD
MARTINEZ, GREG PA
PALAKODETI, VACHASPATHI MD
SHABARI, FARSHAD MD
UREY, MARCUS A MD

ENDOCRINOLOGY
KRUTZIK, RAMONA A MD

FOOT SURGERY
HERNANDEZ, FEDERICO MD

GASTROENTEROLOGY
ELNEWIH, HUSSEIN MD
HAMDY, MOSTAFA A MD
LOPEZ, OSCAR MD
SULIMAN, MAHOMED MD

INFECTIOUS DISEASE
AL-JASIM, MOHAMED M MD

MEDIC CLIN SOCIAL WKR
RODRIGUEZ, RENE LCSW
VALLE, MAYAHUEL LCS

MEDICAL ONCOLOGY
AHMED, SYED MD

NEPHROLOGY
AFSHAR, MASOUD MD
BERENJI, Ramin MD
EL RAMAH, MOHSEN MD
HUSSAIN, SHAHID MD

NEUROLOGY
MANHAS, SHEILA MD
SINGH, RAVI MD
SURGERY CENTERS OF, IMPERIAL VALLEY MD

OBSTETRICS & GYNECOLOGY
ARGUILEZ, LAWRENCE MD
BABKINA, NATALIA MD
BASILIERE, EUGENE MD
COX-ALARCON, AUBREY PA
FONTAINE, LUC MD
GOCKE, STEPHEN MD
GREWAL, AJANAMJOT MD
HOFFMAN, MICHAEL DO
HOLTZ, RAMONA NP
MARTINEZ, LENE MD
MOUKARZEL, ELIAS MD
WU, ALLAN MD

OPHTHALMOLOGY - RETINA
PAPASTEREGIOU, GEORGIOS MD

ORAL & MAXILLOFCL SX
LOPEZ, RUBEN R. DDS

OTOLARYNGOLOI (ENT)
ARAB, MOHAMMAD MD

PAIN MANAGEMENT
<table>
<thead>
<tr>
<th>Field</th>
<th>Names</th>
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<tr>
<td>Community Care IPA</td>
<td>SMITH, DAVID MD STEVENS, CHARLES MD SURGERY CENTERS OF, IMPERIAL VALLEY MD</td>
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<tr>
<td>Podiatry</td>
<td>ARAGUAS, ROSARIO DPM HERNANDEZ, FEDERICO MD PHAM, LUYEN V DPM</td>
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<td>AHMAD, BUSHRA MD CAMACHO, ALVARO MD CASTANOS, ROBERTO MD STEINBERG, DEBORAH H MD</td>
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<td>KRUTZIK, MICHAEL MD WOLCOTT, PATRICK MD</td>
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<td>Radiology</td>
<td>BOTNICK, LESLIE MD VAKILIAN, SIAVOSH MD</td>
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<tr>
<td>Surgery, General</td>
<td>RHEUMATOLOGY KELLER, MICHAEL MD</td>
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<tr>
<td>Surgery, Neurological</td>
<td>BURTON, NORMAN MD BAUTISTA, CEDRIC MD MOZA, JOSEPH MD POLLACK MD, JAMES A. MD RAMONES, MARIA THERESA MD SLONE, JONATHAN S. MD WHYTE, MARK MD</td>
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<tr>
<td>Surgery, Orthopedic</td>
<td>MANIX, MARC C MD</td>
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<td>Urology</td>
<td>AFFUE, THEODORE MD BERNARD, SCHAAF MD</td>
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</table>
Specialists Affiliated with IPAs

**EASY ACCESS CARE IPA (M181) AFFILIATED SPECIALISTS**

**DERMATOLOGY**
DANG, DIANA MD

**ENDOCRINOLOGY**
KRUTZIK, RAMONA A MD

**FOOT SURGERY**
HERNANDEZ, FEDERICO MD

**GASTROENTEROLOGY**
SULIMAN, MAHOMED MD

**INFECTIOUS DISEASE**
AL-JASIM, MOHAMMED M MD

**MEDICAL ONCOLOGY**
AHMED, SYED MD

**NEPHROLOGY**
AFSHAR, MASOUD MD

**SURGERY, GENERAL**
RODILES, HORACIO MD

**OBSTETRICS & GYNECOLOGY**
ZADEH, HAMID MD

**ONCOLOGY**
AHMED, SYED MD

**OPHTHALMOLOGY**
GREWAL, SANJEEV MD

**OTOLARYNGOLOGY (ENT)**
SETLIFF, DON PAUL MD

**PODIATRY**
ARAGUAS, ROSARIO DPM
HERNANDEZ, FEDERICO MD

**PULMONARY DISEASE**
KRUTZIK, MICHAEL MD

**SLEEP MEDICINE**
WOLCOTT, PATRICK MD

**UROLOGY**
AFFUE, THEODORE MD

**MEDICAL ONCOLOGY**
AHMED, SYED MD

**NEPHROLOGY**
AFSHAR, MASOUD MD

**SURGERY, GENERAL**
RODILES, HORACIO MD

**OBSTETRICS & GYNECOLOGY**
ZADEH, HAMID MD

**ONCOLOGY**
AHMED, SYED MD

**OPHTHALMOLOGY**
GREWAL, SANJEEV MD

**OTOLARYNGOLOGY (ENT)**
SETLIFF, DON PAUL MD

**PODIATRY**
ARAGUAS, ROSARIO DPM
HERNANDEZ, FEDERICO MD

**PULMONARY DISEASE**
KRUTZIK, MICHAEL MD

**SLEEP MEDICINE**
WOLCOTT, PATRICK MD
Specialists Affiliated with IPAs

Golden Physicians Medical Group (M158)

GOLDEN PHYSICIANS MEDICAL GROUP (M158) AFFILIATED SPECIALISTS

OPHTHALMOLOGY

CHAVEZ, CESAR MD
SKAF, AYHAM R MD
Specialists Affiliated with IPAs

Imperial County Physicians Medical Group (M148)

**IMPERIAL COUNTY PHYSICIANS MEDICAL GROUP (M148) AFFILIATED SPECIALISTS**

**ALLERGY & IMMUNOLOGY**
- Brown, Hosea MD
- Creighton, William D MD

**CARDIOLOGY**
- Abdelnur, Roberto MD
- Bui, Hanh MD
- Palakodeti, Vachaspathi MD
- Tariq, Sahaib MD

**CARDIOVASCULAR DISEASE**
- Ansari, Athar MD
- Palakodeti, Vachaspathi MD

**DERMATOLOGY**
- Dang, Diana MD
- Huynh, Anthony V MD
- Miremadi, Arjang K MD

**ENDOCRINOLOGY**
- Shahan, Fred MD
- Krutzik, Ramona A MD

**FOOT SURGERY**
- Hernandez, Federico MD

**GASTROENTEROLOGY**
- Elnewhi, Hussein MD
- Hamdy, Mostafa A MD
- Lopez, Oscar MD
- Suliman, Mahomed MD

**INFECTIONIOUS DISEASE**
- Al-Jasim, Mohammed M MD

**MEDICAL ONCOLOGY**
- Ahmed, Syed MD

**NEPHROLOGY**
- Afshar, Masoud MD
- Berenji, Ramin MD
- Hussain, Shahid MD
- Rodiles, Horacio MD

**NEUROLOGY**
- Jacobo-Alatriste, Andres N MD
- Surgey Centers Of, Imperial Valley MD

**OBSTETRICS & GYNECOLOGY**
- Bakhina, Natalia MD
- Chibas, Marisel MD
- Gocke, Stephen MD
- Grewal, Ajanamjot MD
- Moukarzel, Elias MD

**ONCOLOGY**
- Ahmed, Syed MD

**OPHTHALMOLOGY**
- Papastergiou, Georgios MD

**Otolaryngology (ENT)**
- Arab, Mohammad MD

**PAIN MANAGEMENT**
- Stevens, Charles MD
- Surgery Centers Of, Imperial Valley MD

**PODIATRY**
- Araguas, Rosario DPM
- Gostich, Cyril MD
- Hernandez, Federico MD

**PULMONARY DISEASE**
- Krutzik, Michael MD

**RHEUMATOLOGY**
- Dikranian, Ara MD
KELLER, MICHAEL MD
MABAQUIAO, ARTHUR MD
PAZIRNDEH, MAHMOOD MD
WOLCOTT, PATRICK MD

SLEEP MEDICINE
WOLCOTT, PATRICK MD

SURGERY, GENERAL
GWON, SEUNG MD
RAMONES, MARIA THERESA MD
WHYTE, MARK MD

SURGERY, NEUROLOGICAL
CALVIN, TRAVIS H MD

SURGERY, ORTHOPEDIC
ANAND, VEERINDER MD
DIAZ, FRANCISCO MD
LAI, CHRISTOPHER MD

UROLOGY
AFFUE, THEODORE MD

VEMULAPALLI, JAGANMOHAN R MD

WOUND CARE
REES, RICHARD D MD
PREMIER PATIENT CARE IPA (M174) AFFILIATED SPECIALISTS

CARDIOLOGY

CASTELLANOS, LUIS MD
SHABARI, FARSHAD MD
Primary Care Physicians Affiliated Directly with Brand New Day

El Centro

Internal Medicine

El Ramah, Mohsen MD
Allied Health Solution Medical Group (MH15)
American Health Services (MH05)
Brand New Day Brookhurst (MH01)
Brand New Day Long Beach Affiliates (MH03)
Brand New Day Los Angeles Affiliates (MH18)
Inland Psychiatric Medical Group Hemet (MH07)
Inland Psychiatric Medical Group Moreno Valley (MH09)
Inland Psychiatric Medical Group Redlands (MH02)
Joey Santos MD (MH17)
Kern Psychiatric and Wellness Center (MH04)
Memorial Counseling Associates (MH06)
Orange Psychiatric Medical Group (MH08)
Orange Psychiatric Medical Group Murrieta/Temecula (MH16)
Provider # MOEL1
1550 N Imperial Ave, #1
El Centro, CA 92243
760-352-1731
HOSPITALS

Brawley

Pioneers Memorial HealthCare District
Provider # PIME
207 W Legion Road,
Brawley, CA 92227
(760) 351-3333

El Centro

El Centro Regional Medical Center
Provider # ELCE
1415 Ross Avenue,
El Centro, CA 92243
(760) 339-7300
URGENT CARE

Calexico

CALEXICO HEALTH CTR
Provider # CAHC
450 E BIRCH ST,
Calexico, CA 92231
760-768-6262

DEANZA CLINIC
Provider # DECL09
10001 BLAIR AVE,
Calexico, CA 92231
760-768-5055
NOTICE OF NON-DISCRIMINATION

Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Brand New Day does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Brand New Day:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  ○ Qualified sign language interpreters
  ○ Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:
  ○ Qualified interpreters
  ○ Information written in other languages

If you need these services, contact the Brand New Day, Customer Service Department at: 1-866-255-4795 (TTY 711). Hours are: October 1 – March 31: 7 days a week, 8 am – 8 pm, April 1 – September 30: Monday – Friday, 8 am – 8 pm.

If you believe that Brand New Day has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling our Customer Service Department or mailing a letter to:

Brand New Day
Attn: Appeals & Grievances Department
5455 Garden Grove Blvd,
Suite 500
Westminster, California 92683
Fax: 657-400-1217
Email: Complaints@universalcare.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Customer Service Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue, SW,
Room 509F, HHH,
Building Washington,
D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)
MULTI-LANGUAGE INTERPRETER SERVICES

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-255-4795 (TTY: 711).


Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-866-255-4795 (TTY: 711)


Arabic: إنطلق كل فرآيتين فؤاعلا تعدعامتا نادمخ باب أفاعلا ركذا شفت كذا: تطويل مغراب لصتا 1-866-255-4795 (TTY: 711)


Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-255-4795 (TTY: 711) まで、お電話にてご連絡ください。

Armenian: ՀԱՅՈՒԹեան տարածքում երբեք համաձայն ենթարկվենք, պաշտոնական ներկայացուցչական տեղակալության բանակցությունները մեր կազմակերպության կողմից տեղի կունենան։ Հայերեն տեղեկատվություն 1-866-255-4795 (TTY հեռախոս) 711:


Punjabi: ਫ਼ਿਰਭੁੰਦੀ: ਸੇ ਜੁਨੀ ਪਿੰਨਾਫ ਦੇਸੀਂਦੇ ਨਾ ਜੋ ਜੁਣੀ ਹੋਣਦੀ ਤਕਨੀ ਕੁਹਕਾ ਕੁਹਕਾ ਦੀ ਗੁਲਾਬ ਕੁਖਤਰਨ ਹੁੰਦੀ ਹੈ। 1-866-255-4795 (TTY: 711) ਤੇ ਵਾਚਾ ਲੈਣਾ।

Cambodian: សម្រាប់អតីតសម្រាប់អ្នកដែលឱ្យបានសុក្រអាចប្រើប្រាស់ម័យអំពីការជួយអនុវត្តន៍ តែមានការសុក្រអំពីការទូទៅ 1-866-255-4795 (TTY: 711) ។
