

2020 Pharmacy Directory Imperial County

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This pharmacy directory was updated on 10/2019. For more recent information or other questions, please contact Brand New Day Member Services 1-866-255-4795, Monday through Friday from 8:00 am to 8:00 pm and weekends from 8:00 am to 8:00 pm (between October 1st and March 31st). TTY/TDD users should call 711, or visit www.bndhmo.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndvpc.com/provider_search. You may also call Member Services for updated providers.

Introduction

This booklet provides a list of Brand New Day's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Brand New Day's formulary.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under Brand New Day only if they are filled at a network pharmacy. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 10/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

This directory is for Imperial county which includes the area in which you live. However, we cover a larger service area, and there are more pharmacies where your prescriptions may be covered by our Plan. For information on more pharmacies in our plan network not listed in this directory please contact Brand New Day Member Service.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact Brand New Day.

The following is a directory of Brand New Day Network pharmacies. The pharmacies are grouped by type of pharmacy. Under each pharmacy type is an alphabetical listing by county of Brand New Day network pharmacies.

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Retail Pharmacies, including Chain Pharmacies

BRAWLEY

FARMACIA DEL PUEBLO
653 MAIN ST
BRAWLEY CA 92227-
0000

760-344-2000

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

VONS PHARMACY
#1767

475 W MAIN ST
BRAWLEY CA 92227-
0000

760-351-3007

Hours:

Sunday 9am - 5pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 5pm
Open 24 hours? N

VALLEY MEDICAL
PHARMACY

630 MAIN ST
BRAWLEY CA 92227-
2548

760-344-6303

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,

Closed on Saturday
Open 24 hours? N

WALMART PHARMACY
10-5335

250 WILDCAT DR
BRAWLEY CA 92227-
9654

760-351-1650

Hours:

Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

WHITE CROSS
PHARMACY

602 MAIN ST
BRAWLEY CA 92227-
0000

760-344-3131

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

CLINICA PHARMACY
900 MAIN ST
BRAWLEY CA 92227-
0000

760-344-6471

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,

Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

RITE AID PHARMACY
05674

405 WEST MAIN STREET
BRAWLEY CA 92227-
0000

760-344-5732

Hours:

Sunday 10am - 6pm,
Monday 8am - 10pm,
Tuesday 8am - 10pm,
Wednesday 8am -
10pm,
Thursday 8am - 10pm,
Friday 8am - 10pm,
Saturday 9am - 6pm
Open 24 hours? N

AMERI MEX PHARMACY
196 W LEGION RD # A
BRAWLEY CA 92227-
7713

760-344-2400

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

CALEXICO

CALEXICO PHARMACY
420 E 2ND ST
CALEXICO CA 92231-
0000

760-357-1200

Hours:

Closed on Sunday,
Monday 9am - 6pm,

Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

HOPE PHARMACY
420 HEFFERNAN AVE
STE A STE A
CALEXICO CA 92231-
0000

760-357-9500

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

RITE AID PHARMACY
06515
211 WEST BIRCH STREET
CALEXICO CA 92231-
2348

760-768-3169

Hours:

Sunday 10am - 6pm,
Monday 7am - 10pm,
Tuesday 7am - 10pm,
Wednesday 7am -
10pm,
Thursday 7am - 10pm,
Friday 7am - 10pm,
Saturday 9am - 6pm
Open 24 hours? N

WALMART PHARMACY
10-1859
2540 ROCKWOOD AVE
CALEXICO CA 92231-
4406

760-768-5011
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

FARMACIA DEL PUEBLO
801 E BIRCH ST STE #4
CALEXICO CA 92231-
0000

760-768-6000
Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

EL CENTRO

WALGREENS #6856
100 N IMPERIAL AVE
EL CENTRO CA 92243-
2809

760-335-4904
Hours:
Sunday 8am - 10pm,
Monday 8am - 10pm,
Tuesday 8am - 10pm,
Wednesday 8am -
10pm,
Thursday 8am - 10pm,
Friday 8am - 10pm,
Saturday 8am - 10pm
Open 24 hours? N

VONS PHARMACY
#2406
750 N IMPERIAL AVE
EL CENTRO CA 92243-
0000

760-353-2720
Hours:
Sunday 9am - 5pm,
Monday 8:30am -
8:30pm,
Tuesday 8:30am -
8:30pm,
Wednesday 8:30am -
8:30pm,
Thursday 8:30am -
8:30pm,
Friday 8:30am -
8:30pm,
Saturday 9am - 5pm
Open 24 hours? N

FARMACIA DEL PUEBLO
1692 S 4TH ST STE F
EL CENTRO CA 92243-
0000

760-353-9000
Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

DESERT PHARMACY
1530 S IMPERIAL AVE
EL CENTRO CA 92243-
4241

760-997-7800
Hours:
Closed on Sunday,
Monday 9am - 6:30pm,
Tuesday 9am - 6:30pm,
Wednesday 9am -
6:30pm,
Thursday 9am - 6:30pm,
Friday 9am - 6:30pm,
Saturday 9am - 1pm
Open 24 hours? N

COSTCO PHARMACY
#121

2030 N IMPERIAL AVE
EL CENTRO CA 92243-
1323
760-353-8592
Hours:
Closed on Sunday,
Monday 10am - 7pm,
Tuesday 10am - 7pm,
Wednesday 10am -
7pm,
Thursday 10am - 7pm,
Friday 10am - 7pm,
Saturday 9:30am - 6pm
Open 24 hours? N

EL CENTRO PHARMACY
325 WAKE AVE
EL CENTRO CA 92243-
9651

760-592-4542
Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Saturday 9am - 1pm
Open 24 hours? N

WALMART PHARMACY
10-1555
2150 N WATERMAN
AVE

EL CENTRO CA 92243-
1605
760-337-1603

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

RITE AID PHARMACY
05680

1501 WEST MAIN
STREET
EL CENTRO CA 92243-
2211
760-352-5731

Hours:
Sunday 9am - 7pm,
Monday 7am - 11pm,
Tuesday 7am - 11pm,
Wednesday 7am -
11pm,
Thursday 7am - 11pm,
Friday 7am - 11pm,
Saturday 9am - 7pm
Open 24 hours? N

PREFERRED PHARMACY
1601 N IMPERIAL AVE
STE B

EL CENTRO CA 92243-
1399
760-592-4650

Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Saturday 9am - 1pm
Open 24 hours? N

CVS PHARMACY
#16937
2295 N IMPERIAL AVE
EL CENTRO CA 92243-
0000

760-482-5407
Hours:
Sunday 9am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#10931
1745 S IMPERIAL AVE
EL CENTRO CA 92243-4243
760-353-5130
Hours:
Sunday 10am - 6pm,
Monday 8am - 10pm,
Tuesday 8am - 10pm,
Wednesday 8am - 10pm,
Thursday 8am - 10pm,

Friday 8am - 10pm,
Saturday 9am - 6pm
Open 24 hours? N

HOLTVILLE

PARKERS PHARMACY
102 W 5TH ST
HOLTVILLE CA 92250-1297
760-356-2826
Hours:
Closed on Sunday,
Monday 9am - 6pm,

Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Saturday 9am - 12pm
Open 24 hours? N

WINTERHAVEN

FORT YUMA INDIAN
HEALTH CENTER
ONE INDIAN HILL ROAD
WINTERHAVEN CA
92283-0000

760-572-4120
Hours:
Closed on Sunday,
Monday 8am - 5pm,
Tuesday 8am - 5pm,
Wednesday 8am - 5pm,
Thursday 8am - 5pm,
Friday 8am - 5pm,
Closed on Saturday
Open 24 hours? N

Mail Order Pharmacies

You can get prescription drugs shipped to your home through our network mail order delivery program.

For refills of your mail order prescriptions, please contact us 15 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time.

Typically, you should expect to receive your prescription drugs within 15 calendar days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-866-255-4795 (TTY 711).

Home Infusion Pharmacies

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under Brand New Day through the facility's long-term care pharmacy or another network long-term care pharmacy.

For more recent information or other questions, please contact Brand New Day Customer Services 1-866-255-4795, Monday through Friday from 8:00 am to 8:00 pm and weekends from 8:00 am to 8:00 pm (between October 1st and March 31st). TTY/TDD users should call 711, or visit www.bndhmo.com. Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndvpc.com/provider_search. You may also call Member Services for updated providers.

Brand New Day is a HMO with a Medicare contract. Enrollment in Brand New Day depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations and restrictions may apply. Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Brand New Day cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

NOTICE OF NON-DISCRIMINATION

Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Brand New Day does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Brand New Day:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Brand New Day, Customer Service Department at: 1-866-255-4795 (TTY 711). Hours are: October 1 – March 31: 7 days a week, 8 am – 8 pm, April 1 – September 30: Monday – Friday, 8 am – 8 pm. If you believe that Brand New Day has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling our Customer Service Department or mailing a letter to:

Brand New Day
Attn: Appeals & Grievances Department 5455
Garden Grove Blvd, Suite 500
Westminster, California 92683
Fax: 657-400-1217
Email: Complaints@universalcare.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Customer Service Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue, SW
Room 509F, HHH Building Washington,
D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

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MULTI-LANGUAGE INTERPRETER SERVICES

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-255-4795 (TTY: 711).

Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-255-4795 (TTY: 711).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-255-4795 (TTY: 711)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-255-4795 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-255-4795 (TTY: 711).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-255-4795 (ATS : 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-255-4795 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-255-4795 (TTY: 711) 번으로 전화해 주십시오.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-255-4795 (телетайп: (TTY: 711).

Arabic: ناچملاب كل رفاوتت ةيوغلا ةدعاسملا تامدخ ناف، ةغلا ركذا ثدحتت تنك اذا : ةظوحلم مقرب
لصتا 1-866-255-4795 (TTY: 711) مكبلو مصلا فتاه مقر

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-255-4795 (TTY: 711).

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-255-4795 (TTY: 711).

Haitian Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-255-4795 (TTY: 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-255-4795 (TTY: 711).

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。
1-866-255-4795 (TTY: 711) まで、お電話にてご連絡ください。

Armenian: ՈւՆԻՎԵՐՍԻՏԵՏՈՒՆԻՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են
տրամադրվել լեզվական օգնություններ: Ձանգահարեք 1-866-255-4795
(TTY (հեռատիպ)՝ 711):

Farsi: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای
فراهم می باشد. ب. 1-866-255-4795(TTY: 711) تماس بگیرید. شما

Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ
ਹੈ। 1- 866-255-4795 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Cambodian: ៖ អេប៊ែលីសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយភាសា ដោយមិនគិតថ្លៃ
គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-866-255-4795 (TTY: 711) ។

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.
Hu rau 1-866-255-4795 (TTY: 711).

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร
1-866-255-4795 (TTY: 711).