

2020

Pharmacy Directory

Tulare County

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This pharmacy directory was updated on 10/2019. For more recent information or other questions, please contact Brand New Day Member Services 1-866-255-4795, Monday through Friday from 8:00 am to 8:00 pm and weekends from 8:00 am to 8:00 pm (between October 1st and March 31st). TTY/TDD users should call 711, or visit www.bndhmo.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndvpc.com/provider_search. You may also call Member Services for updated providers.

Introduction

This booklet provides a list of Brand New Day's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Brand New Day's formulary.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under Brand New Day only if they are filled at a network pharmacy. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 10/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

This directory is for Tulare county which includes the area in which you live. However, we cover a larger service area, and there are more pharmacies where your prescriptions may be covered by our Plan. For information on more pharmacies in our plan network not listed in this directory please contact Brand New Day Member Service.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact Brand New Day.

The following is a directory of Brand New Day Network pharmacies. The pharmacies are grouped by type of pharmacy. Under each pharmacy type is an alphabetical listing by county of Brand New Day network pharmacies.

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Retail Pharmacies, including Chain Pharmacies

DINUBA

WALGREENS #10201
170 W EL MONTE WAY
DINUBA CA 93618-1561

559-595-1649

Hours:

Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 6pm
Open 24 hours? N

WALMART PHARMACY
10-5394
770 W EL MONTE WAY
DINUBA CA 93618-3493

559-591-0842

Hours:

Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

RITE AID PHARMACY
06522
875 NORTH ALTA
AVENUE
DINUBA CA 93618-0000

559-595-1341

Hours:

Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,

Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

DINUBA PHARMACY
172 NORTH L ST
DINUBA CA 93618-2104

559-725-4525

Hours:

Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

EARLIMART

UNITED HEALTH
CENTERS PHARMACY
EARLIMART
476 E WASHINGTON
AVE
EARLIMART CA 93219-0000

661-849-2781

Hours:

Closed on Sunday,
Monday 10am - 6:30pm,
Tuesday 9am - 5:30pm,
Wednesday 9am - 5:30pm,
Thursday 9am - 5:30pm,
Friday 9am - 5:30pm,
Closed on Saturday
Open 24 hours? N

EXETER

RITE AID PHARMACY
05795
1051 WEST VISALIA
ROAD

EXETER CA 93221-2204
559-592-4901

Hours:

Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

FARMERSVILLE

RITE AID PHARMACY
06764
1710 NORTH
FARMERSVILLE ROAD
FARMERSVILLE CA
93223-2306

559-594-5656

Hours:

Closed on Sunday,
Monday 8am - 6pm,
Tuesday 8am - 6pm,
Wednesday 8am - 6pm,
Thursday 8am - 6pm,
Friday 8am - 6pm,
Saturday 9am - 1pm
Open 24 hours? N

LINDSAY

RITE AID PHARMACY
05798
262 NORTH HIGHWAY
65 OLIVEWOOD
SHOPPING CENTER
LINDSAY CA 93247-2702

559-562-4404

Hours:

Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,

Saturday 9am - 6pm
Open 24 hours? N

PORTERVILLE

WALGREENS #9844
416 W OLIVE AVE
PORTERVILLE CA 93257-3332

559-791-0104

Hours:

Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 5pm
Open 24 hours? N

CVS PHARMACY
#04652
590 W PUTNAM AVE
STE 1
PORTERVILLE CA 93257-0000

559-784-6336

Hours:

Closed on Sunday,
Monday 8am - 6pm,
Tuesday 8am - 6pm,
Wednesday 8am - 6pm,
Thursday 8am - 6pm,
Friday 8am - 6pm,
Closed on Saturday
Open 24 hours? N

CVS PHARMACY
#09845
1155 W HENDERSON
PORTERVILLE CA 93257-0000

559-784-3317

Hours:

Sunday 10am - 6pm,
Monday 8am - 9pm,

Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

SAVE MART PHARMACY
900 WEST HENDERSON
PORTERVILLE CA 93257-
0000
559-781-1590

Hours:
Sunday 10am - 5pm,
Monday 9am - 8pm,
Tuesday 9am - 8pm,
Wednesday 9am - 8pm,
Thursday 9am - 8pm,
Friday 9am - 8pm,
Saturday 9am - 5pm
Open 24 hours? N

WALMART PHARMACY
10-1877
1250 W HENDERSON
AVE
PORTERVILLE CA 93257-
1455
559-783-2090

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

RITE AID PHARMACY
05799
66 WEST MORTON
AVENUE
PORTERVILLE CA 93257-
2331
559-788-0452

Hours:
Sunday 10am - 6pm,
Monday 8am - 10pm,

Tuesday 8am - 10pm,
Wednesday 8am -
10pm,
Thursday 8am - 10pm,
Friday 8am - 10pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#02944
53 E OLIVE AVE
PORTERVILLE CA 93257-
0000
559-791-9238

Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#00035
800 N WESTWOOD ST
PORTERVILLE CA 93257-
0000
559-784-2876

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

PORTERVILLE
PHARMACY
406 W PUTNAM AVE
PORTERVILLE CA 93257-
3321
559-793-4410

Hours:
Sunday 9am - 5pm,
Monday 9am - 6pm,

Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Saturday 9am - 5pm
Open 24 hours? N

CVS PHARMACY
#17477
1363 W HENDERSON
AVE
PORTERVILLE CA 93257-
0000
559-719-2204

Hours:
Sunday 9am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

THREE RIVERS

THREE RIVERS DRUG
40893 SIERRA DR
THREE RIVERS CA
93271-0415
559-561-4217

Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Saturday 9am - 1pm
Open 24 hours? N

TULARE

WALGREENS #10002
1418 E PROSPERITY AVE
TULARE CA 93274-8054
559-684-7963

Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,

Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 5pm
Open 24 hours? N

WALGREENS #6298
49 W TULARE AVE
TULARE CA 93274-4026
559-685-9704

Hours:
Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Closed on Saturday
Open 24 hours? N

CVS PHARMACY
#09176
1395 E PROSPERITY AVE
TULARE CA 93274-0000
559-688-2992

Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

CHERRY STREET
PHARMACY
1028 N CHERRY ST
TULARE CA 93274-2212
559-234-2112

Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,

Saturday 9am - 2pm
Open 24 hours? N

WALMART PHARMACY
10-2536
1110 E PROSPERITY AVE
TULARE CA 93274-8029
559-684-1327
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

RITE AID PHARMACY
06454
1645 E TULARE AVENUE
TULARE CA 93274-3155
559-688-5839
Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#05551
109 SOUTH WEST ST
TULARE CA 93274-0000
559-687-1953
Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

CVS PHARMACY
#00912
2175 E BARDSLEY AVE
TULARE CA 93274-6145
559-685-0123
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 10am - 6pm
Open 24 hours? N

CVS PHARMACY
#17414
2195 E PROSPERITY AVE
TULARE CA 93274-0000
559-631-1129
Hours:
Sunday 11am - 5pm,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 5pm
Open 24 hours? N

VISALIA

WALGREENS #11407
3010 N DEMAREE ST
VISALIA CA 93291-
7147
559-734-5861
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 5pm
Open 24 hours? N

WALGREENS #3476
100 W WALNUT AVE
VISALIA CA 93277-

5367
559-635-7810
Hours:
Sunday 9am - 5pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

WALGREENS #6683
5328 W CYPRESS AVE
VISALIA CA 93277-
8337
559-741-9583
Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 5pm
Open 24 hours? N

THE MEDICINE SHOPPE
PHARMACY
3507 W WALNUT
AVENUE
VISALIA CA 93277-
4170
559-625-5015
Hours:
Closed on Sunday,
Monday 9:30am -
5:30pm,
Tuesday 9:30am -
5:30pm,
Wednesday 9:30am -
5:30pm,
Thursday 9:30am -
5:30pm,
Friday 9:30am -
5:30pm,
Saturday 10am - 1pm
Open 24 hours? N

COSTCO PHARMACY
#1017
1405 W CAMERON AVE
VISALIA CA 93277-
9527
559-636-9783
Hours:
Closed on Sunday,
Monday 9am - 8:30pm,
Tuesday 9am - 8:30pm,
Wednesday 9am -
8:30pm,
Thursday 9am - 8:30pm,
Friday 9am - 8:30pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#09271
3619 W CALDWELL
AVE.
VISALIA CA 93277-
0000
559-732-5971
Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

CVS PHARMACY
#09500
1455 E NOBLE AVE
VISALIA CA 93292-
0000
559-636-1603
Hours:
Sunday 10am - 6pm,
Monday 8am - 9pm,
Tuesday 8am - 9pm,
Wednesday 8am - 9pm,
Thursday 8am - 9pm,
Friday 8am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

SAVE MART PHARMACY
3615 W NOBLE
AVENUE
VISALIA CA 93277-
0000
559-625-1598
Hours:
Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 5pm
Open 24 hours? N

SAVE MART PHARMACY
5201 W GOSHEN AVE
VISALIA CA 93291-
0000
559-738-9489
Hours:
Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 5pm
Open 24 hours? N

SAVE MART PHARMACY
5203 WEST WALNUT
AVE
VISALIA CA 93277-
0000
559-625-9888
Hours:
Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 5pm
Open 24 hours? N

KAWEAH DELTA
PHARMACY

202 W WILLOW AVE
STE 102
VISALIA CA 93291-
0000
559-624-4880
Hours:
Closed on Sunday,
Monday 9am - 7pm,
Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 1pm
Open 24 hours? N

TOWN CENTER
PHARMACY
535 W ACEQUIA AVE
VISALIA CA 93291-
0000
559-734-5893
Hours:
Closed on Sunday,
Monday 9am - 5:30pm,
Tuesday 9am - 5:30pm,
Wednesday 9am -
5:30pm,
Thursday 9am - 5:30pm,
Friday 9am - 5:30pm,
Closed on Saturday
Open 24 hours? N

WALMART PHARMACY
10-5635
1320 N DEMAREE ST
VISALIA CA 93291-
7714
559-429-3267
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

WALMART PHARMACY
10-1826
1819 E NOBLE AVE
VISALIA CA 93292-
1519
559-636-2305
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

RITE AID PHARMACY
05805
2727 SOUTH MOONEY
BOULEVARD
VISALIA CA 93277-
6240
559-733-0770
Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

RITE AID PHARMACY
05806
5212 WEST WALNUT
AVENUE
VISALIA CA 93277-
3475
559-733-5404
Hours:
Sunday 10am - 6pm,
Monday 8am - 10pm,
Tuesday 8am - 10pm,
Wednesday 8am -
10pm,
Thursday 8am - 10pm,
Friday 8am - 10pm,

Saturday 9am - 6pm
Open 24 hours? N

BOYDS PHARMACY
5400 W HILLSDALE,
SUITE 101
VISALIA CA 93291-
0000
559-732-8036
Hours:
Closed on Sunday,
Monday 8:30am -
5:30pm,
Tuesday 8:30am -
5:30pm,
Wednesday 8:30am -
5:30pm,
Thursday 8:30am -
5:30pm,
Friday 8:30am -
5:30pm,
Closed on Saturday
Open 24 hours? N

RITE AID PHARMACY
06459
1735 EAST WALNUT
AVENUE
VISALIA CA 93292-
1394
559-625-3831
Hours:
Sunday 10am - 6pm,
Monday 8am - 10pm,
Tuesday 8am - 10pm,
Wednesday 8am -
10pm,
Thursday 8am - 10pm,
Friday 8am - 10pm,
Saturday 9am - 6pm
Open 24 hours? N

PILL BOX PHARMACY
317 W NOBLE AVE
VISALIA CA 93277-
0000
559-734-6747
Hours:
Closed on Sunday,

Monday 8:30am - 5:30pm,
Tuesday 8:30am - 5:30pm,
Wednesday 8:30am - 5:30pm,
Thursday 8:30am - 5:30pm,
Friday 8:30am - 5:30pm,
Closed on Saturday
Open 24 hours? N

CVS PHARMACY
#02541
1102 N DEMAREE ST
VISALIA CA 93291-9415
559-738-8629

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,

Saturday 10am - 6pm
Open 24 hours? N

WALMART PHARMACY
10-5956
3750 S MOONEY BLVD
VISALIA CA 93277-8021
559-802-4443

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 7pm
Open 24 hours? N

CVS PHARMACY
#16928
4247 S MOONEY BLVD
VISALIA CA 93277-0000

559-749-0748
Hours:
Sunday 11am - 5pm,
Monday 9am - 7pm,

Tuesday 9am - 7pm,
Wednesday 9am - 7pm,
Thursday 9am - 7pm,
Friday 9am - 7pm,
Saturday 9am - 5pm
Open 24 hours? N

CVS PHARMACY
#17520
3308 N DINUBA BLVD
VISALIA CA 93291-0000

559-302-1851
Hours:
Sunday 11am - 5pm,
Monday 9am - 8pm,
Tuesday 9am - 8pm,
Wednesday 9am - 8pm,
Thursday 9am - 8pm,
Friday 9am - 8pm,
Saturday 9am - 6pm
Open 24 hours? N

WOODLAKE

JERRYS DRUG
250B E ANTELOPE
WOODLAKE CA 93286-

0000
559-564-7177
Hours:
Closed on Sunday,
Monday 9am - 6pm,
Tuesday 9am - 6pm,
Wednesday 9am - 6pm,
Thursday 9am - 6pm,
Friday 9am - 6pm,
Closed on Saturday
Open 24 hours? N

RITE AID PHARMACY
06723
160 EAST ANTELOPE
AVENUE
WOODLAKE CA 93286-1111
559-564-8032

Hours:
Sunday 10am - 6pm,
Monday 9am - 9pm,
Tuesday 9am - 9pm,
Wednesday 9am - 9pm,
Thursday 9am - 9pm,
Friday 9am - 9pm,
Saturday 9am - 6pm
Open 24 hours? N

Mail Order Pharmacies

You can get prescription drugs shipped to your home through our network mail order delivery program.

For refills of your mail order prescriptions, please contact us 15 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time.

Typically, you should expect to receive your prescription drugs within 15 calendar days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-866-255-4795 (TTY 711).

Home Infusion Pharmacies

VISALIA

INTEGRATED CARE
SYSTEMS
7140 W PERSHING

COURT
VISALIA CA 93291-0000
559-734-2896
Hours:

Closed on Sunday,
Monday 8am - 5pm,
Tuesday 8am - 5pm,
Wednesday 8am - 5pm,
Thursday 8am - 5pm,

Friday 8am - 5pm,
Closed on Saturday
Open 24 hours? N
GREG.GEIGER@ICSHO
MECARE.COM

Does this network

pharmacy support

electronic prescribing? Y

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under Brand New Day through the facility's long-term care pharmacy or another network long-term care pharmacy.

VISALIA	Closed on Sunday, Monday 9am - 6pm, Tuesday 9am - 6pm, Wednesday 9am - 6pm, Thursday 9am - 6pm, Friday 9am - 6pm, Closed on Saturday Open 24 hours? N	JERRYS DRUG 250B E ANTELOPE WOODLAKE CA 93286- 0000 559-564-7177 Hours: Closed on Sunday, Monday 9am - 6pm, Tuesday 9am - 6pm, Wednesday 9am - 6pm,	Thursday 9am - 6pm, Friday 9am - 6pm, Closed on Saturday Open 24 hours? N
VALLEY PHARMACY SERVICES 500 N GARDEN ST STE 4 VISALIA CA 93291 - 0000 559-635-2674 Hours:	WOODLAKE		

For more recent information or other questions, please contact Brand New Day Customer Services 1-866-255-4795, Monday through Friday from 8:00 am to 8:00 pm and weekends from 8:00 am to 8:00 pm (between October 1st and March 31st). TTY/TDD users should call 711, or visit www.bndhmo.com. Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.bndvpc.com/provider_search. You may also call Member Services for updated providers.

Brand New Day is a HMO with a Medicare contract. Enrollment in Brand New Day depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations and restrictions may apply. Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Brand New Day cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

NOTICE OF NON-DISCRIMINATION

Brand New Day complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Brand New Day does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Brand New Day:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Brand New Day, Customer Service Department at: 1-866-255-4795 (TTY 711). Hours are: October 1 – March 31: 7 days a week, 8 am – 8 pm, April 1 – September 30: Monday – Friday, 8 am – 8 pm. If you believe that Brand New Day has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling our Customer Service Department or mailing a letter to:

Brand New Day
Attn: Appeals & Grievances Department 5455
Garden Grove Blvd, Suite 500
Westminster, California 92683
Fax: 657-400-1217
Email: Complaints@universalcare.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Customer Service Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue, SW
Room 509F, HHH Building Washington,
D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

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MULTI-LANGUAGE INTERPRETER SERVICES

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-255-4795 (TTY: 711).

Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-255-4795 (TTY: 711).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-255-4795 (TTY: 711)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-255-4795 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-255-4795 (TTY: 711).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-255-4795 (ATS : 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-255-4795 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-255-4795 (TTY: 711) 번으로 전화해 주십시오.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-255-4795 (телетайп: (TTY: 711).

Arabic: ناچملاب كل رفاوتت ةيوغلا ةدعاسملا تامدخ ناف، ةغلا ركذا ثدحتت تنك اذا: ةظوحلم مقرب لصتا 1-866-255-4795 (TTY: 711) مكبلو مصلا فتاه مقر

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-255-4795 (TTY: 711).

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-255-4795 (TTY: 711).

Haitian Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-255-4795 (TTY: 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-255-4795 (TTY: 711).

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。
1-866-255-4795 (TTY: 711) まで、お電話にてご連絡ください。

Armenian: ՈւՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են
տրամադրվել լեզվական օգնություններ: Ձանգահարեք 1-866-255-4795
(TTY (հեռատիպ)՝ 711):

Farsi: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای
فراهم می باشد. ب. 1-866-255-4795(TTY: 711) تماس بگیرید. شما

Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ
ਹੈ। 1- 866-255-4795 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Cambodian: ៖ អញ្ជើញដល់អ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយភាសា ដោយមិនគិតថ្លៃ
គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-866-255-4795 (TTY: 711) ។

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.
Hu rau 1-866-255-4795 (TTY: 711).

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร
1-866-255-4795 (TTY: 711).